

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓			⊙					
1A2 Crack Sealing				✓			⊙			
1A3 Shoulder Maintenance					✓ ⊙					
1A4 Sweeping and Cleaning		✓		⊙						
1B1 Safety Patrol						✓ ⊙				
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts					✓		⊙			
2A3 Maintain Catch Basins and Inlets			✓		⊙					
2A4 Maintain Detention/Retention Basins					✓ ⊙					
2A5 Slope Repair			✓		⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓		⊙		
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control			✓	⊙						
3A4 Control of Vegetation Obstructions			✓		⊙					
3A5 Landscape Maintenance					✓		⊙			
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair		✓					⊙			
4A2 Structural Bridge Repair			✓			⊙				
4A3 Bridge Cleaning			✓			⊙				
4B1 Movable and Floating Bridge Operations				⊙						
4B2 Keller Ferry Operations				⊙						
4B3 Urban Tunnel Systems				⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations				✓	⊙					
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A1 Pavement Striping Maintenance		✓		⊙						
6A2 Raised/Depressed Pavement Marker Maintenance					✓ ⊙					
6A3 Pavement Marking Maintenance					✓		⊙			
6A4 Regulatory Sign Maintenance				✓	⊙					
6A5 Guide Sign Maintenance			✓	⊙						
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		✓	⊙							
6B1 Traffic Signal Systems		✓			⊙					
6B2 Highway Lighting Systems			✓	⊙						
6B3 Intelligent Traffic Systems	✓				⊙					
6B4 Permits				✓ ⊙						
<b>Group - 7 Rest Area Operations</b>										
7B1 Rest Area Operations			✓	⊙						

**Key**

- ⊙ Current Law Budget Service Level Commitment
- ✓ Service Level Currently Delivered By WSDOT

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 1 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓		⊙						
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning				⊙			✓			
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts							⊙		✓	
2A3 Maintain Catch Basins and Inlets				✓	⊙					
2A5 Slope Repair		✓			⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup								✓ ⊙		
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control				✓	⊙					
3A4 Control of Vegetation Obstructions			✓			⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair	✓						⊙			
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance						⊙			✓	
6A3 Pavement Marking Maintenance							✓	⊙		
6A6 Guidepost Maintenance								⊙	✓	
6A7 Guardrail Maintenance		✓	⊙							

**Key**

- ⊙ Current Law Budget Service Level Commitment
- ✓ Service Level Currently Delivered By WSDOT

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 2 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair		✓			⊙						
1A2 Crack Sealing						✓	⊙				
1A3 Shoulder Maintenance					✓	⊙					
1A4 Sweeping and Cleaning	✓			⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches				✓		⊙					
2A2 Maintain Culverts		✓					⊙				
2A3 Maintain Catch Basins and Inlets	✓				⊙						
2A5 Slope Repair			✓		⊙						
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup							✓	⊙			
3A2 Noxious Weed Control		✓		⊙							
3A3 Nuisance Vegetation Control				✓	⊙						
3A4 Control of Vegetation Obstructions		✓				⊙					
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>											
4A1 Bridge Deck Repair	✓						⊙				
4A3 Bridge Cleaning			✓			⊙					
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations		✓			⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Maintenance						✓	⊙				
6A3 Pavement Marking Maintenance					✓		⊙				
6A6 Guidepost Maintenance						✓	⊙				
6A7 Guardrail Maintenance		✓	⊙								

**Key**

- ⊙ Current Law Budget Service Level Commitment
- ✓ Service Level Currently Delivered By WSDOT

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 3 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓		⊙						
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance					✓ ⊙					
1A4 Sweeping and Cleaning		✓		⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts							✓ ⊙			
2A3 Maintain Catch Basins and Inlets					✓ ⊙					
2A5 Slope Repair				✓	⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup					✓			⊙		
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control			✓	⊙						
3A4 Control of Vegetation Obstructions					✓	⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair					✓	⊙				
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations					✓	⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance						✓ ⊙				
6A3 Pavement Marking Maintenance							✓ ⊙			
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		✓	⊙							

**Key**

- ⊙ Current Law Budget Service Level Commitment
- ✓ Service Level Currently Delivered By WSDOT

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Southwest Region Area 4 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair	✓				⊙					
1A2 Crack Sealing			✓			⊙				
1A3 Shoulder Maintenance					⊙	✓				
1A4 Sweeping and Cleaning	✓			⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches	✓					⊙				
2A2 Maintain Culverts			✓				⊙			
2A3 Maintain Catch Basins and Inlets			✓		⊙					
2A5 Slope Repair				✓	⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓		⊙		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions			✓			⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair	✓						⊙			
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations					✓	⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance					✓	⊙				
6A3 Pavement Marking Maintenance			✓				⊙			
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance	✓		⊙							

**Key**

- ⊙ Current Law Budget Service Level Commitment
- ✓ Service Level Currently Delivered By WSDOT

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target: 2.99
	1	1	95	1.1	49	1.0	1.1
		2	234	1.2	791	1.8	1.5
	Area 1 average:			1.2		1.4	1.3
	2	1	744	1.7	702	1.7	1.7
		2	320	1.3	287	1.3	1.3
		3	1736	2.7	689	1.7	2.2
	Area 2 average:			1.9		1.6	1.7
	3	1	966	2.0	8	1.0	1.5
		2	369	1.4	92	1.1	1.2
	Area 3 average:			1.7		1.1	1.4
	4	1	163	1.2	43	1.0	1.1
		2	151	1.2	282	1.3	1.2
	Area 4 average:			1.2		1.2	1.2
Southwest Region average:				1.5		1.3	1.4

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target: 3.99
	1	1	313	2.3	202	1.8	2.0
		2	415	2.7	492	3.0	2.8
	Area 1 average:			2.5		2.4	2.4
	2	1	1668	4.4	1836	4.6	4.5
		2	673	3.3	483	2.9	3.1
		3	2070	4.7	37	1.1	2.9
	Area 2 average:			4.2		2.9	3.5
	3	1	631	3.3	399	2.6	2.9
		2	402	2.6	292	2.2	2.4
	Area 3 average:			2.9		2.4	2.7
	4	1	369	2.5	599	3.2	2.8
		2	31	1.1	24	1.1	1.1
	Area 4 average:			1.8		2.1	2.0
Southwest Region average:				2.8		2.4	2.6

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance							
							SL Target: 3.25
	1	1	3.69%	2.8	2.14%	2.1	2.5
		2	4.46%	3.1	5.31%	3.3	3.2
	Area 1 average:			3.0		2.7	2.8
	2	1	5.33%	3.3	4.78%	3.2	3.3
		2	2.54%	2.3	2.2%	2.1	2.2
		3	12.49%	4.6	0.19%	1.1	2.9
	Area 2 average:			3.4		2.1	2.8
	3	1	5.52%	3.4	4.22%	3.1	3.2
		2	3.27%	2.6	6.36%	3.6	3.1
	Area 3 average:			3.0		3.3	3.2
	4	1	2.53%	2.3	5.77%	3.4	2.9
		2	4.54%	3.1	13.75%	4.8	4.0
	Area 4 average:			2.7		4.1	3.4
Southwest Region average:				3.0		3.1	3.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							
							SL Target: 2.75
	1	1	17.34%	3.7	25.88%	4.3	4.0
		2	7.99%	2.6	31.58%	4.6	3.6
	Area 1 average:			3.2		4.4	3.8
	2	1	1.22%	1.2	0.25%	1.1	1.1
		2	0.32%	1.1	0.75%	1.1	1.1
		3	0%	1.0	0%	1.0	1.0
	Area 2 average:			1.1		1.1	1.1
	3	1	9.03%	2.8	0.05%	1.0	1.9
		2	7.59%	2.5	1%	1.2	1.9
	Area 3 average:			2.7		1.1	1.9
	4	1	0.38%	1.1	0.02%	1.0	1.0
		2	0%	1.0	0%	1.0	1.0
	Area 4 average:			1.0		1.0	1.0
Southwest Region average:				2.0		1.9	1.9
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Hrs/CLM	SL	Hrs/CLM	SL	
1B1 - Safety Patrol							
							SL Target: 3.75
	Area average:						
Southwest Region average:					8	3.5	3.5

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target: 3.75
	1	1	8.11%	3.6	0%	1.0	2.3
		2	0.02%	1.0	0%	1.0	1.0
	Area 1 average:			2.3		1.0	1.7
	2	1	0.03%	1.0	0%	1.0	1.0
		2	20.4%	5.9	26.89%	5.9	5.9
		3	0.51%	1.5	0%	1.0	1.3
	Area 2 average:			2.8		2.6	2.7
	3	1	1.05%	2.0	0%	1.0	1.5
		2	0.69%	1.7	0.75%	1.8	1.7
	Area 3 average:			1.9		1.4	1.6
	4	1	0%	1.0	0.04%	1.0	1.0
		2	0.01%	1.0	0.19%	1.2	1.1
	Area 4 average:			1.0		1.1	1.1
Southwest Region average:				2.0		1.5	1.8

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target: 4.25
	1	1	19.44%	4.9	26.67%	5.7	5.3
		2	8.33%	3.7	22.22%	5.2	4.4
	Area 1 average:			4.3		5.4	4.9
	2	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	10.71%	4.1	2.5
		3	0%	1.0	0%	1.0	1.0
	Area 2 average:			1.0		2.0	1.5
	3	1	11.54%	4.2	0%	1.0	2.6
		2	25%	5.5	21.05%	5.1	5.3
	Area 3 average:			4.8		3.1	3.9
	4	1	0%	1.0	0%	1.0	1.0
		2	16.67%	4.7	1.96%	2.0	3.3
	Area 4 average:			2.8		1.5	2.2
Southwest Region average:				3.2		3.0	3.1



Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target: 3.25
	1	1	7.69%	3.1	8.7%	3.2	3.1
		2	0%	1.0	8.93%	3.2	2.1
	Area 1 average:			2.0		3.2	2.6
	2	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	0%	1.0	1.0
		3	0%	1.0	0%	1.0	1.0
	Area 2 average:			1.0		1.0	1.0
	3	1	0%	1.0	33.33%	5.2	3.1
		2	0%	1.0	37.5%	5.5	3.3
	Area 3 average:			1.0		5.4	3.2
	4	1	0%	1.0	25%	4.7	2.8
		2	0%	1.0	0%	1.0	1.0
	Area 4 average:			1.0		2.8	1.9
Southwest Region average:				1.3		3.1	2.2

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
	Area average:						
Southwest Region average:			8.5%	3.7			3.7

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							SL Target: 3.25
	1	1	0%	1.0	0%	1.0	1.0
		2	2.13%	2.1	0%	1.0	1.5
	Area 1 average:			1.5		1.0	1.3
	2	1	0%	1.0	0%	1.0	1.0
		2	2.17%	2.1	8.7%	4.6	3.3
		3	2.27%	2.1	0%	1.0	1.6
	Area 2 average:			1.7		2.2	2.0
	3	1	8.7%	4.6	0%	1.0	2.8
		2	0%	1.0	6.52%	3.8	2.4
	Area 3 average:			2.8		2.4	2.6
	4	1	0%	1.0	2.13%	2.1	1.5
		2	4.26%	3.1	6.38%	3.8	3.4
	Area 4 average:			2.0		2.9	2.5
Southwest Region average:				2.0		2.1	2.1

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target: 4.75
	1	1	606	4.2	661	4.3	4.3
		2	633	4.3	726	4.5	4.4
	Area 1 average:			4.2		4.4	4.3
	2	1	2184	5.9	1645	5.9	5.9
		2	846	4.7	830	4.7	4.7
		3	5	1.0	11	1.1	1.1
	Area 2 average:			3.9		3.9	3.9
	3	1	220	2.8	279	3.1	2.9
		2	258	3.0	276	3.1	3.1
	Area 3 average:			2.9		3.1	3.0
	4	1	421	3.7	430	3.7	3.7
		2	203	2.6	406	3.6	3.1
	Area 4 average:			3.2		3.7	3.4
	Southwest Region average:			3.5		3.8	3.7

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target: 2.75
	1	1	3.3%	3.3	0.15%	1.1	2.2
		2	0.24%	1.2	0%	1.0	1.1
	Area 1 average:			2.3		1.1	1.7
	2	1	0.18%	1.2	0%	1.0	1.1
		2	3.96%	3.6	5.1%	4.0	3.8
		3	0%	1.0	0%	1.0	1.0
	Area 2 average:			1.9		2.0	2.0
	3	1	0.12%	1.1	0.02%	1.0	1.1
		2	0.18%	1.2	0.09%	1.1	1.1
	Area 3 average:			1.1		1.1	1.1
	4	1	3.1%	3.2	0.1%	1.1	2.2
		2	0.26%	1.3	0.67%	1.7	1.5
	Area 4 average:			2.3		1.4	1.8
	Southwest Region average:			1.9		1.4	1.6

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target: 2.99
	1	1	0.72%	1.3	2.99%	2.2	1.7
		2	4.03%	2.6	9.39%	3.9	3.2
	Area 1 average:			2.0		3.0	2.5
	2	1	1.65%	1.7	0.36%	1.1	1.4
		2	13.38%	4.3	11.32%	4.1	4.2
		3	6.83%	3.4	0.77%	1.3	2.3
	Area 2 average:			3.1		2.2	2.7
	3	1	3.12%	2.2	1.13%	1.5	1.9
		2	3.83%	2.5	3.77%	2.5	2.5
	Area 3 average:			2.4		2.0	2.2
	4	1	0.59%	1.2	1.89%	1.8	1.5
		2	0.29%	1.1	1.79%	1.7	1.4
	Area 4 average:			1.2		1.7	1.5
Southwest Region average:				2.2		2.2	2.2
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target: 3.75
	1	1	6.45%	5.1	0%	1.0	3.1
		2	0%	1.0	0%	1.0	1.0
	Area 1 average:			3.1		1.0	2.0
	2	1	2.13%	3.3	0%	1.0	2.2
		2	0%	1.0	0%	1.0	1.0
		3	2.27%	3.4	0%	1.0	2.2
	Area 2 average:			2.6		1.0	1.8
	3	1	6.52%	5.1	2.17%	3.3	4.2
		2	2.17%	3.3	0%	1.0	2.2
	Area 3 average:			4.2		2.2	3.2
	4	1	0%	1.0	0%	1.0	1.0
		2	4.26%	4.3	0%	1.0	2.7
	Area 4 average:			2.7		1.0	1.8
Southwest Region average:				3.1		1.3	2.2
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
3A5 - Landscape Maintenance							SL Target: 3.99
	Area average:						
Southwest Region average:					4.5	3.3	3.3

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
4A1 - Bridge Deck Repair							SL Target: 3.99
	1						
Area 1 average:					0.0002%	1.1	1.1
	2						
Area 2 average:					0.0003%	1.1	1.1
	3						
Area 3 average:					0.0233%	3.2	3.2
	4						
Area 4 average:					0%	1.0	1.0
Southwest Region average:						1.6	1.6
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Completed	SL	% Completed	SL	
4A2 - Structural Bridge Repair							SL Target: 3.75
Area average:							
Southwest Region average:					90.62%	2.0	2.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4A3 - Bridge Cleaning							SL Target: 3.75
	1						
Area 1 average:					2.97	2.0	2.0
	2						
Area 2 average:					3.14	2.1	2.1
	3						
Area 3 average:					3.07	2.0	2.0
	4						
Area 4 average:					3.22	2.1	2.1
Southwest Region average:						2.1	2.1
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Delayed	SL	% Delayed	SL	
4B1 - Movable and Floating Bridge Operations							SL Target: 2.75
Area average:							
Southwest Region average:							
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4B2 - Keller Ferry Operations							SL Target: 2.75
Area average:							
Southwest Region average:							

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Closure/Year	SL	Closure/Year	SL	
4B3 - Urban Tunnel Systems							SL Target: 2.99
Area average:							
Southwest Region average:							
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	2	1	1.8	1.8			1.8
		2	1.5	1.5			1.5
		3	2.3	2.3			2.3
Area 2 average:				1.8			1.8
	3	1	2.5	2.5			2.5
		2	3.2	3.2			3.2
Area 3 average:				2.9			2.9
	4	1	3	3.0			3.0
		2	3.1	3.1			3.1
Area 4 average:				3.1			3.1
Southwest Region average:				2.6			2.6
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A1 - Pavement Striping Maintenance							SL Target: 2.99
Area average:							
Southwest Region average:			1.42%	2.1	0.83%	1.8	2.0

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target: 3.75
	1	1	19.11%	3.9	20.55%	4.1	4.0
		2	40.68%	5.9	40.03%	5.9	5.9
	Area 1 average:			4.9		5.0	4.9
	2	1	59.19%	5.9	12.74%	3.3	4.6
		2	12.94%	3.3	14.01%	3.4	3.3
		3	8.73%	2.7	2.21%	1.4	2.1
	Area 2 average:			4.0		2.7	3.3
	3	1	21.33%	4.1	15.32%	3.5	3.8
		2	18.63%	3.9	13.12%	3.3	3.6
	Area 3 average:			4.0		3.4	3.7
	4	1	7.29%	2.5	19.14%	3.9	3.2
		2	9.09%	2.8	9.07%	2.8	2.8
	Area 4 average:			2.6		3.4	3.0
Southwest Region average:				3.9		3.6	3.7
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target: 4.25
	1	1	0%	1.0	25%	4.5	2.8
		2	83.33%	5.9	19.23%	3.9	4.9
	Area 1 average:			3.5		4.2	3.8
	2	1	5.26%	2.4	0%	1.0	1.7
		2	26.67%	4.7	80%	5.9	5.3
		3	0%	1.0			1.0
	Area 2 average:			2.7		3.5	3.1
	3	1	5.26%	2.4	0%	1.0	1.7
		2	43.9%	5.9	63.64%	5.9	5.9
	Area 3 average:			4.2		3.5	3.8
	4	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	31.25%	5.1	3.1
	Area 4 average:			1.0		3.1	2.0
Southwest Region average:				2.8		3.5	3.2
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A4 - Regulatory Sign Maintenance							SL Target: 3.75
	Area average:						
Southwest Region average:			1.7%	2.7	1.13%	2.1	2.4

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A5 - Guide Sign Maintenance							SL Target: 2.99
	Area average:						
Southwest Region average:			4.71%	2.9	0.96%	1.5	2.2
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target: 4.25
	1	1	15.15%	4.5	13.24%	4.3	4.4
		2	44.44%	5.9	20.9%	5.1	5.5
	Area 1 average:			5.2		4.7	5.0
	2	1	5.06%	3.0	0%	1.0	2.0
		2	35.64%	5.9	31.46%	5.9	5.9
		3	24.56%	5.5	0%	1.0	3.2
	Area 2 average:			4.8		2.6	3.7
	3	1	6.25%	3.3	6.67%	3.3	3.3
		2	7.69%	3.5	10.53%	4.1	3.8
	Area 3 average:			3.4		3.7	3.5
	4	1	2.08%	2.3	9.68%	3.9	3.1
		2	12.79%	4.3	14.71%	4.5	4.4
	Area 4 average:			3.3		4.2	3.7
Southwest Region average:				4.2		3.8	4.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							SL Target: 2.25
	1	1	0.66%	1.7	0.35%	1.3	1.5
		2	0.47%	1.5	0%	1.0	1.2
	Area 1 average:			1.6		1.2	1.4
	2	1	0%	1.0	0.52%	1.5	1.3
		2	0.14%	1.1	0.13%	1.1	1.1
		3	1.2%	2.1	0%	1.0	1.6
	Area 2 average:			1.4		1.2	1.3
	3	1	0%	1.0	0.04%	1.0	1.0
		2	1.3%	2.1	0.57%	1.6	1.9
	Area 3 average:			1.6		1.3	1.4
	4	1	0%	1.0	0.04%	1.0	1.0
		2	0.14%	1.1	0.62%	1.6	1.4
	Area 4 average:			1.1		1.3	1.2
Southwest Region average:				1.4		1.3	1.3

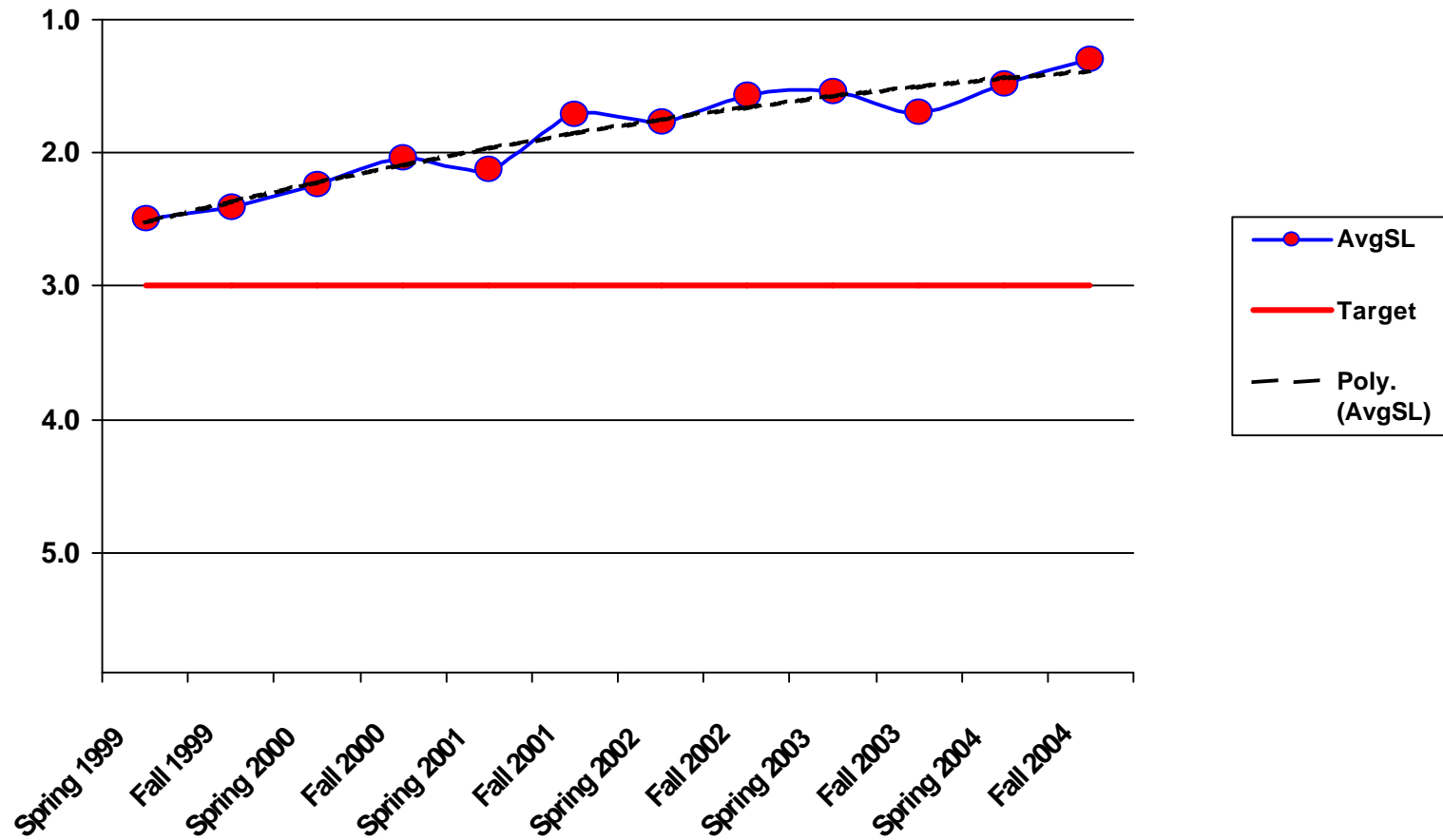
Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **Southwest**

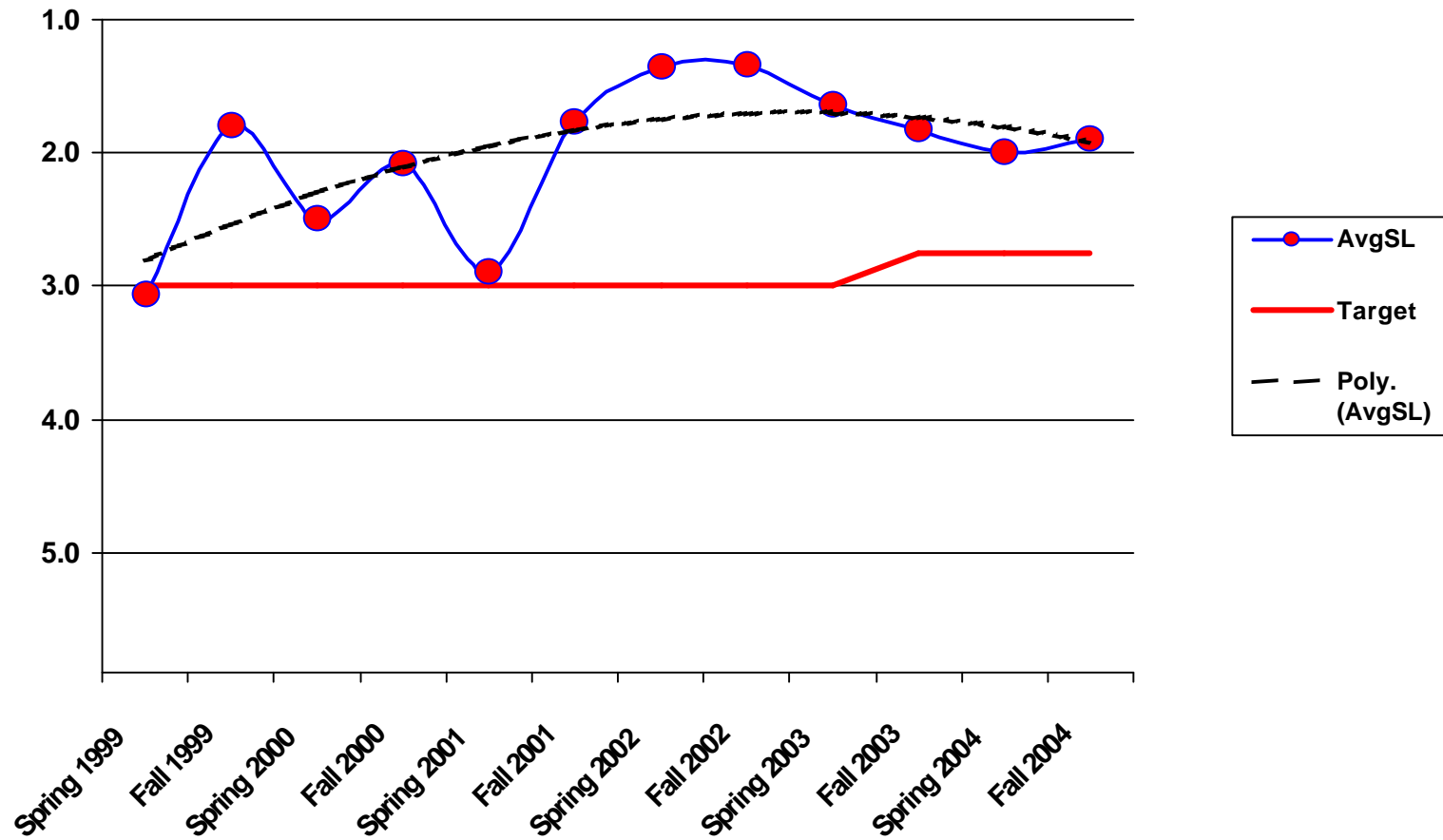
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	
6B1 - Traffic Signal Systems							SL Target: 3.75
Area average:							
Southwest Region average:					0.18	1.4	1.4
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Mlfctn	SL	% Mlfctn	SL	
6B2 - Highway Lighting Systems							SL Target: 2.75
Area average:							
Southwest Region average:			3.42%	1.7	6%	2.4	2.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	
6B3 - Intelligent Traffic Systems							SL Target: 3.75
Area average:							
Southwest Region average:					0.1	1.2	1.2
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
7B1 - Rest Area Operations							SL Target: 2.75
Area average:							
Southwest Region average:					6	2.1	2.1



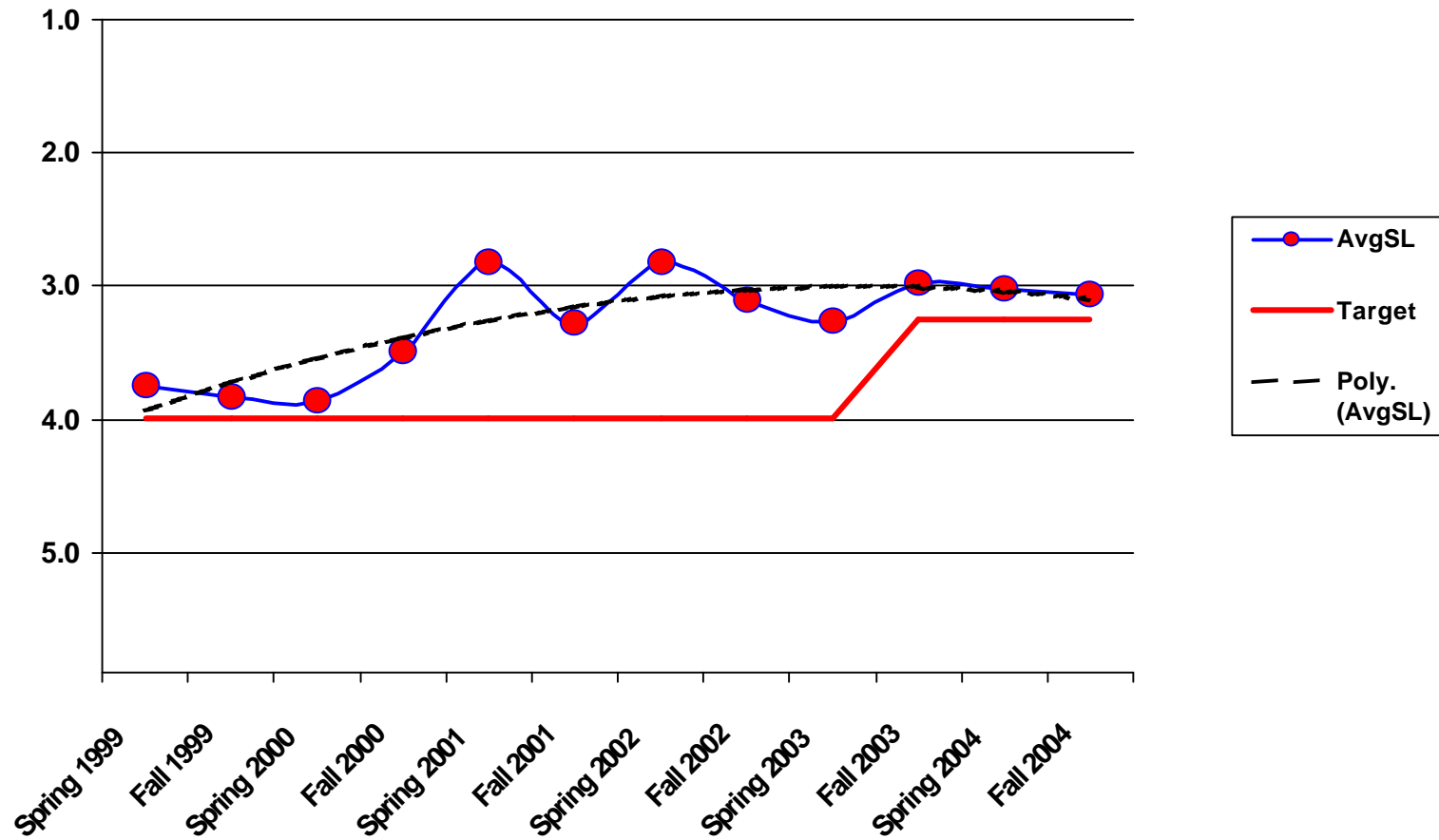
1A1 - Pavement Patching and Repair  
Southwest Region



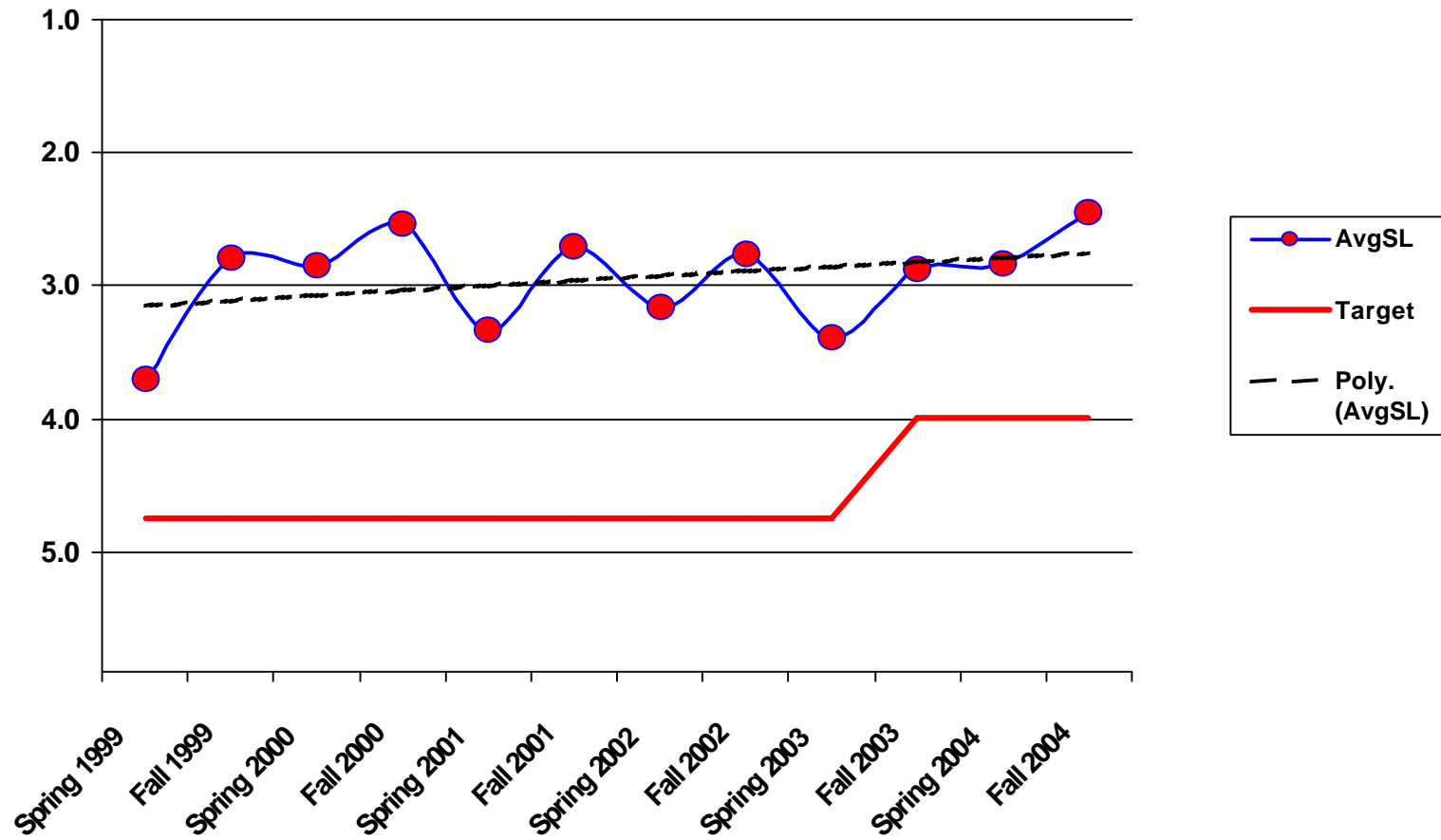
1A4 - Sweeping and Cleaning  
Southwest Region



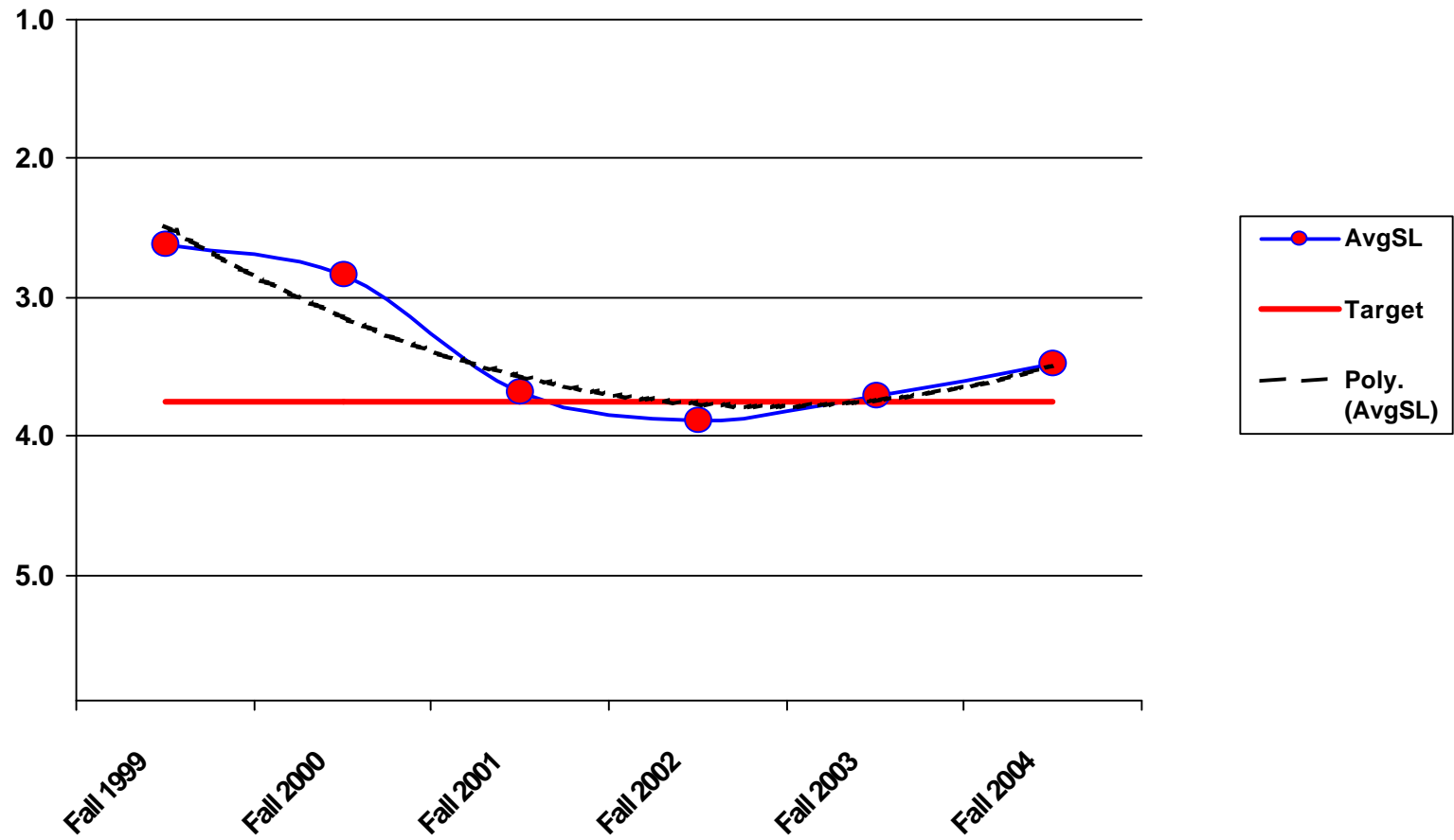
1A3 - Shoulder Maintenance  
Southwest Region



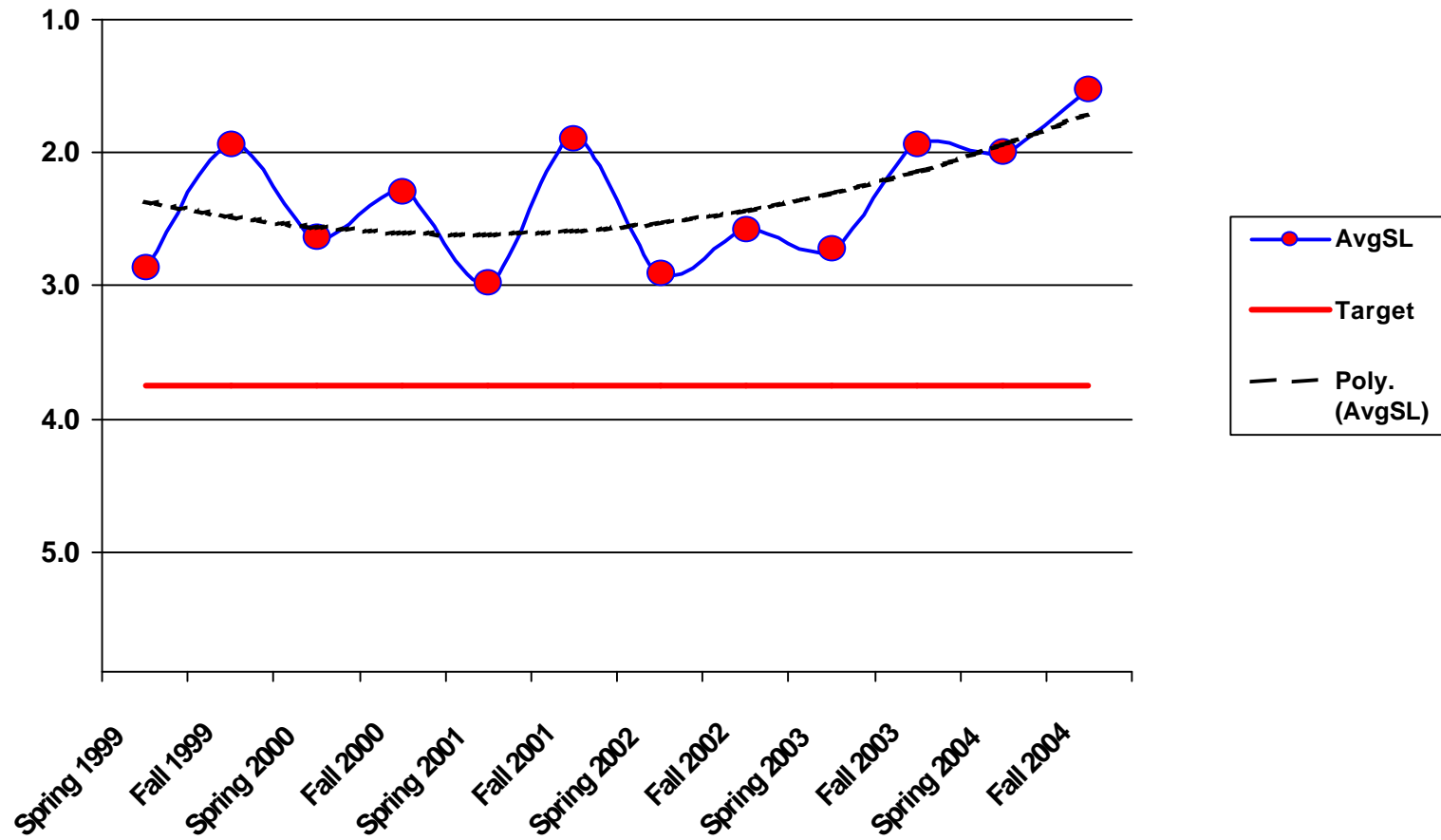
1A2 - Crack Sealing  
Southwest Region



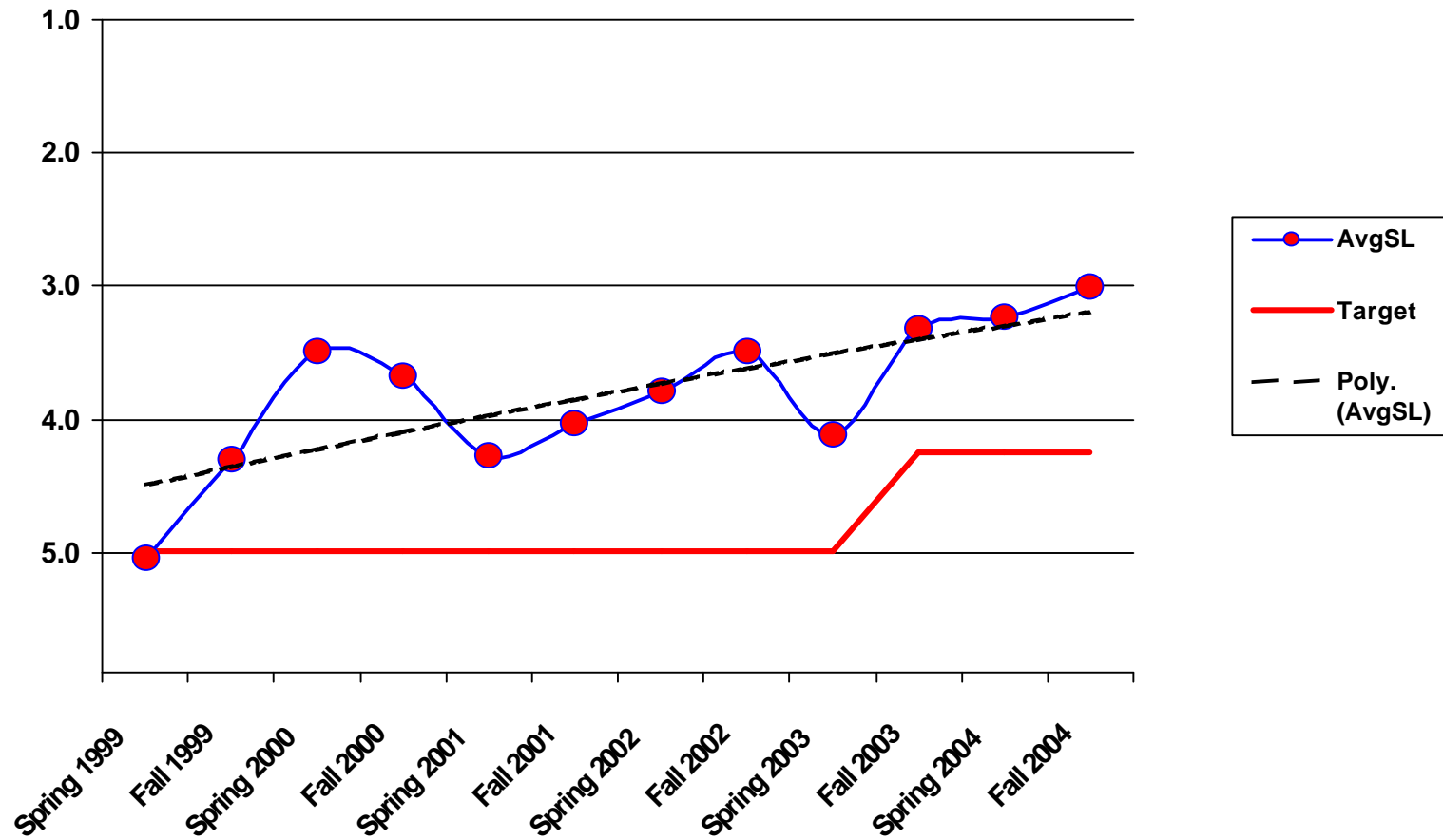
1B1 - Safety Patrol  
Southwest Region



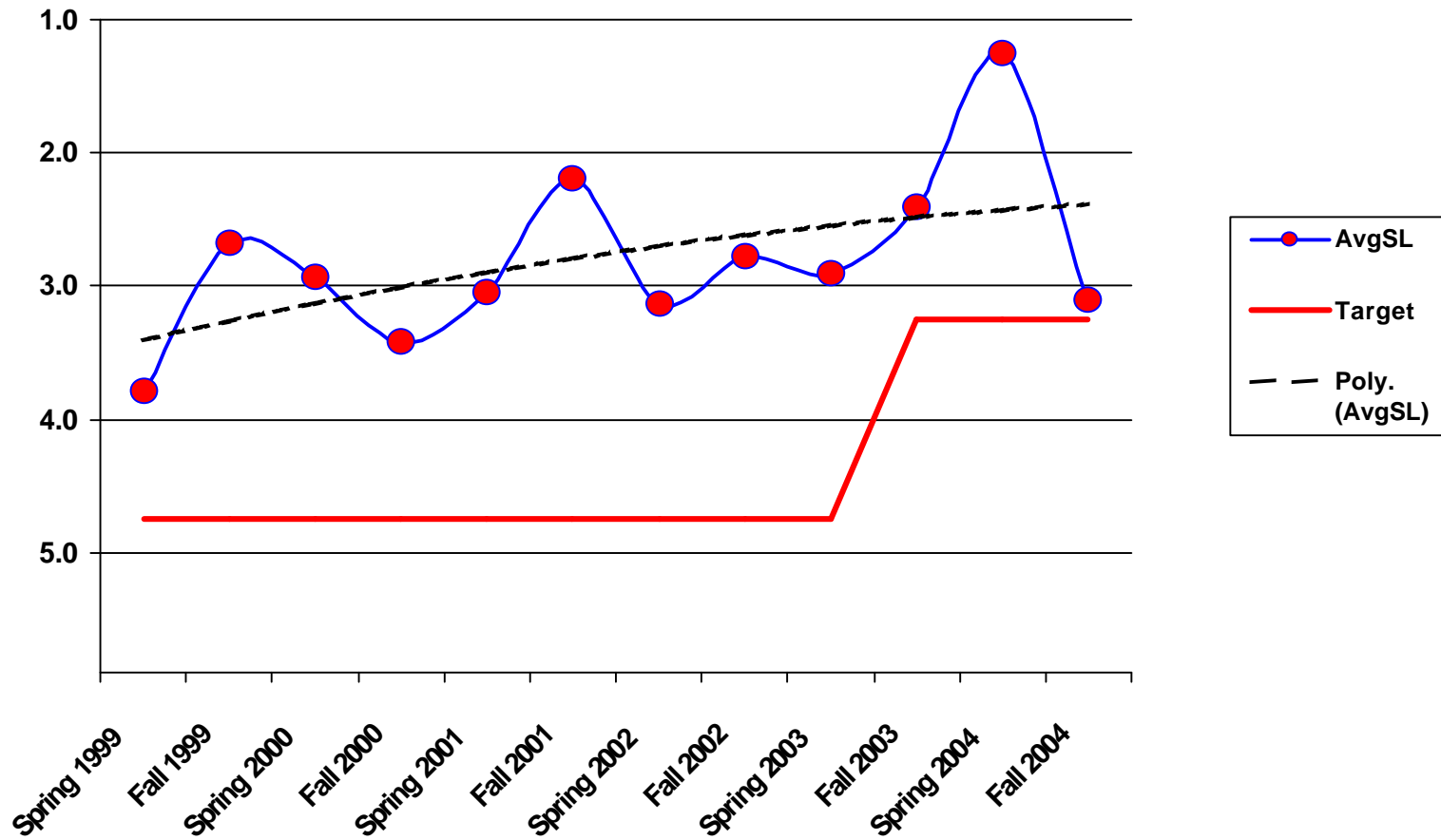
2A1 - Maintain Ditches  
Southwest Region



2A2 - Maintain Culverts  
Southwest Region

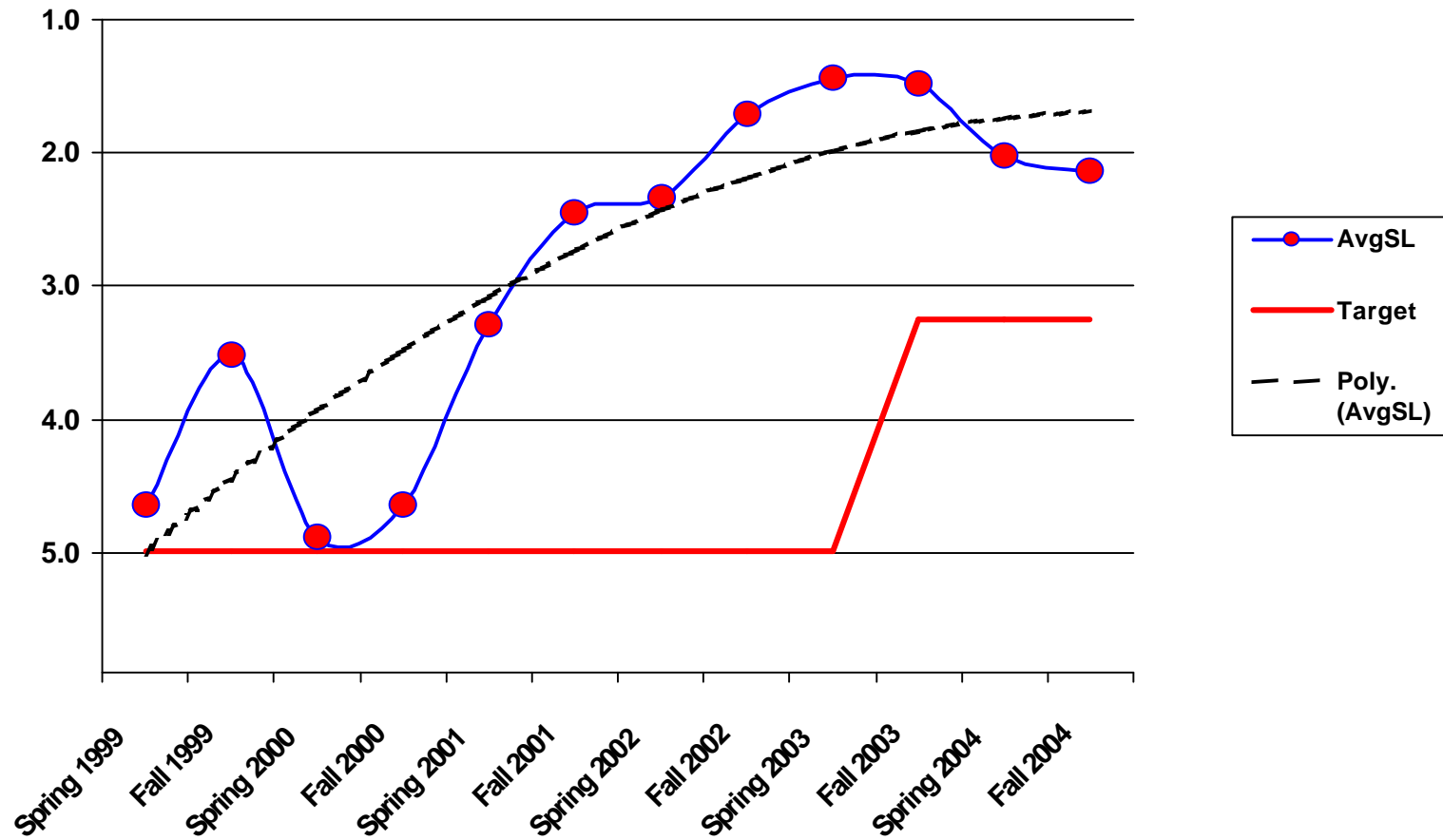


2A3 - Maintain Catch Basins and Inlets  
Southwest Region

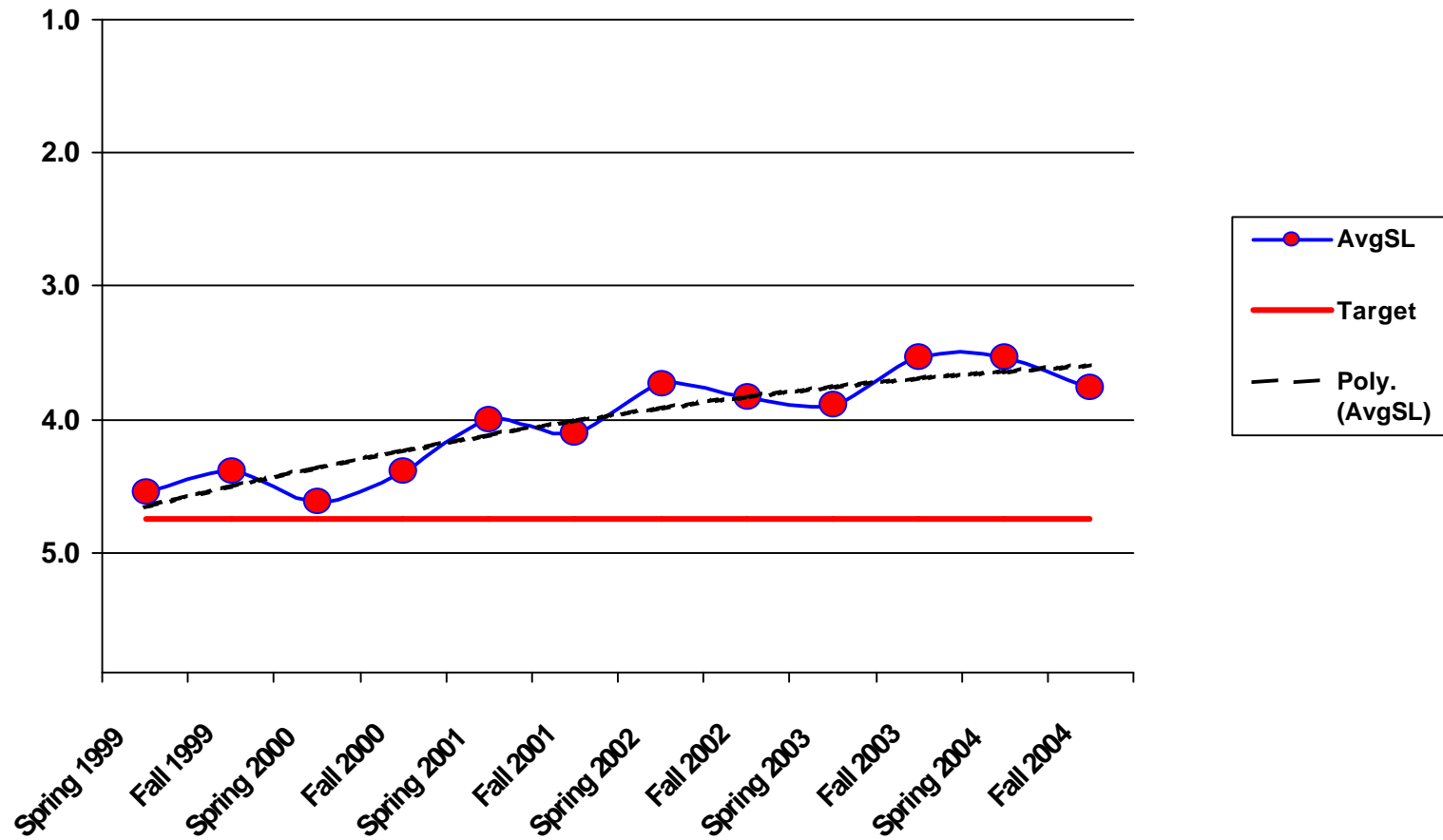




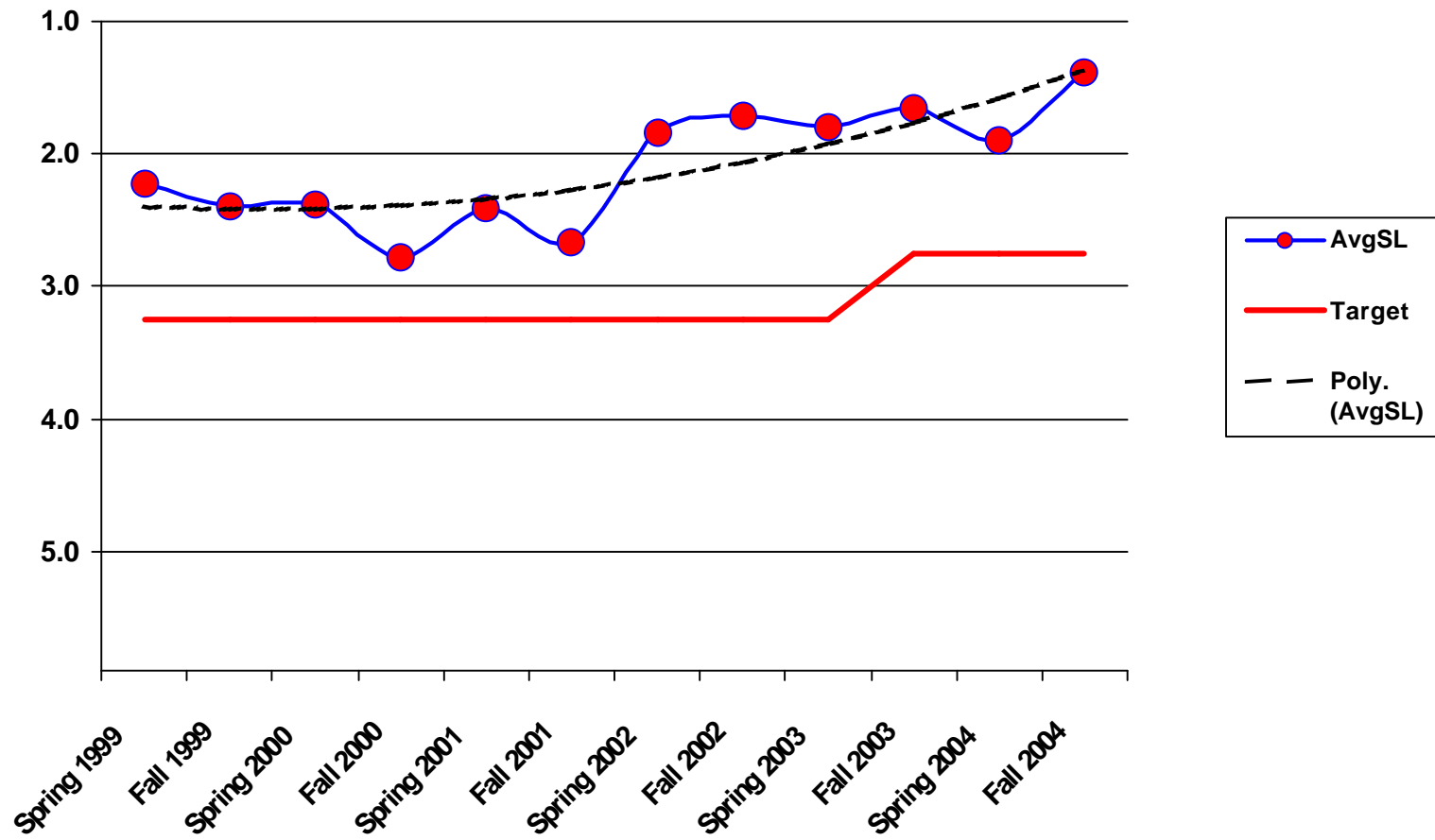
2A5 - Slope Repair  
Southwest Region



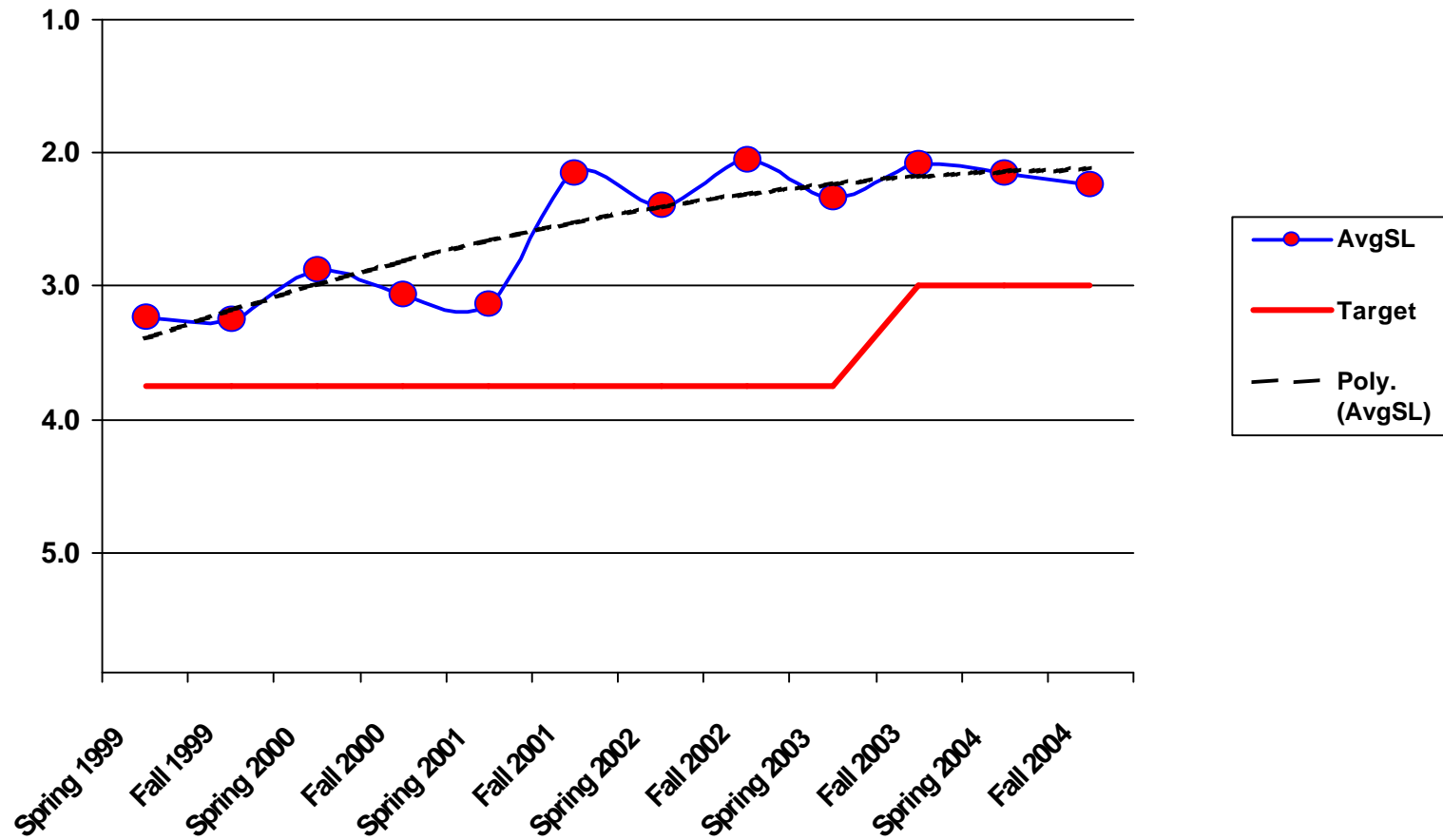
3A1 - Litter Pickup  
Southwest Region



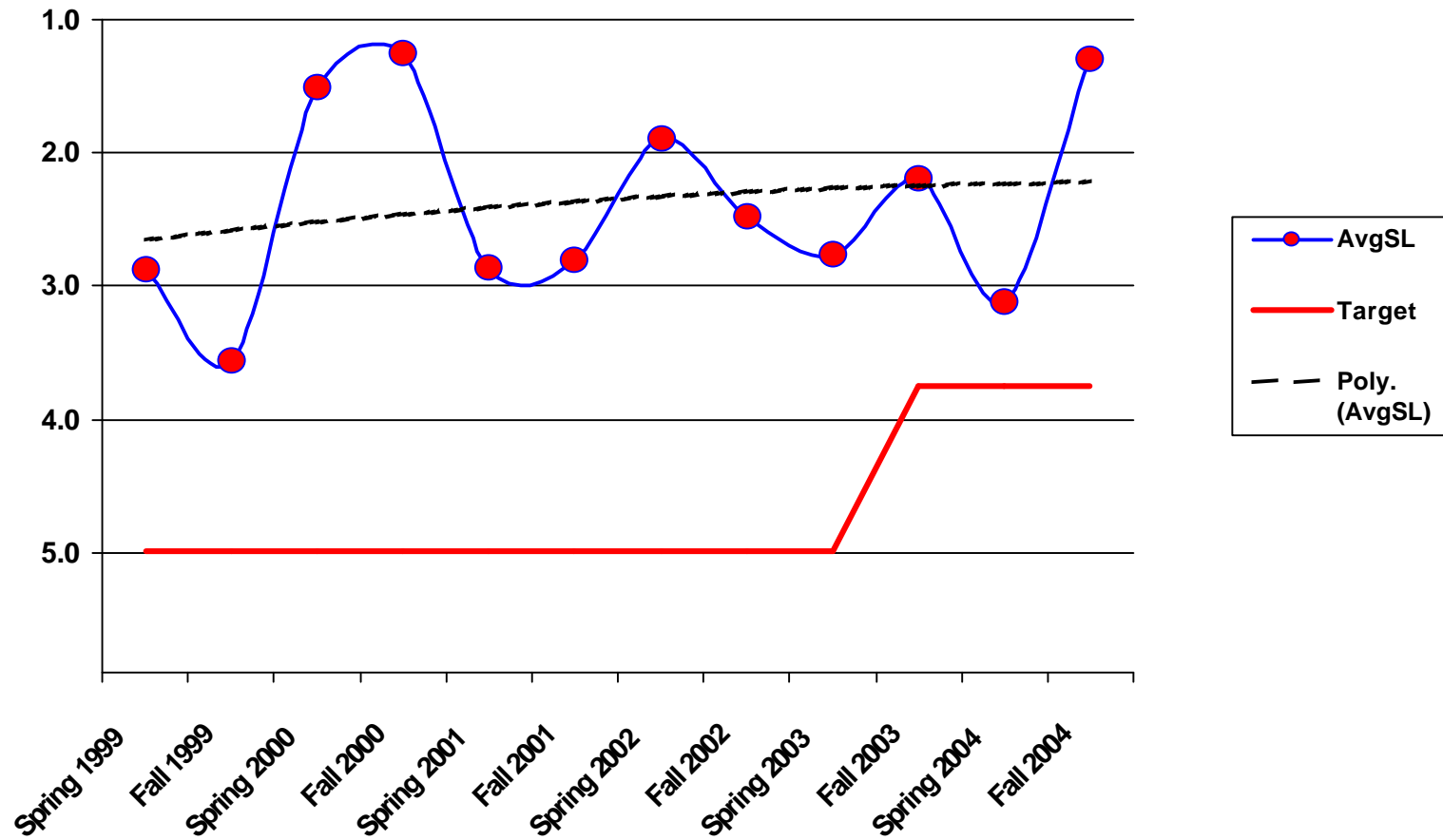
3A2 - Noxious Weed Control  
Southwest Region



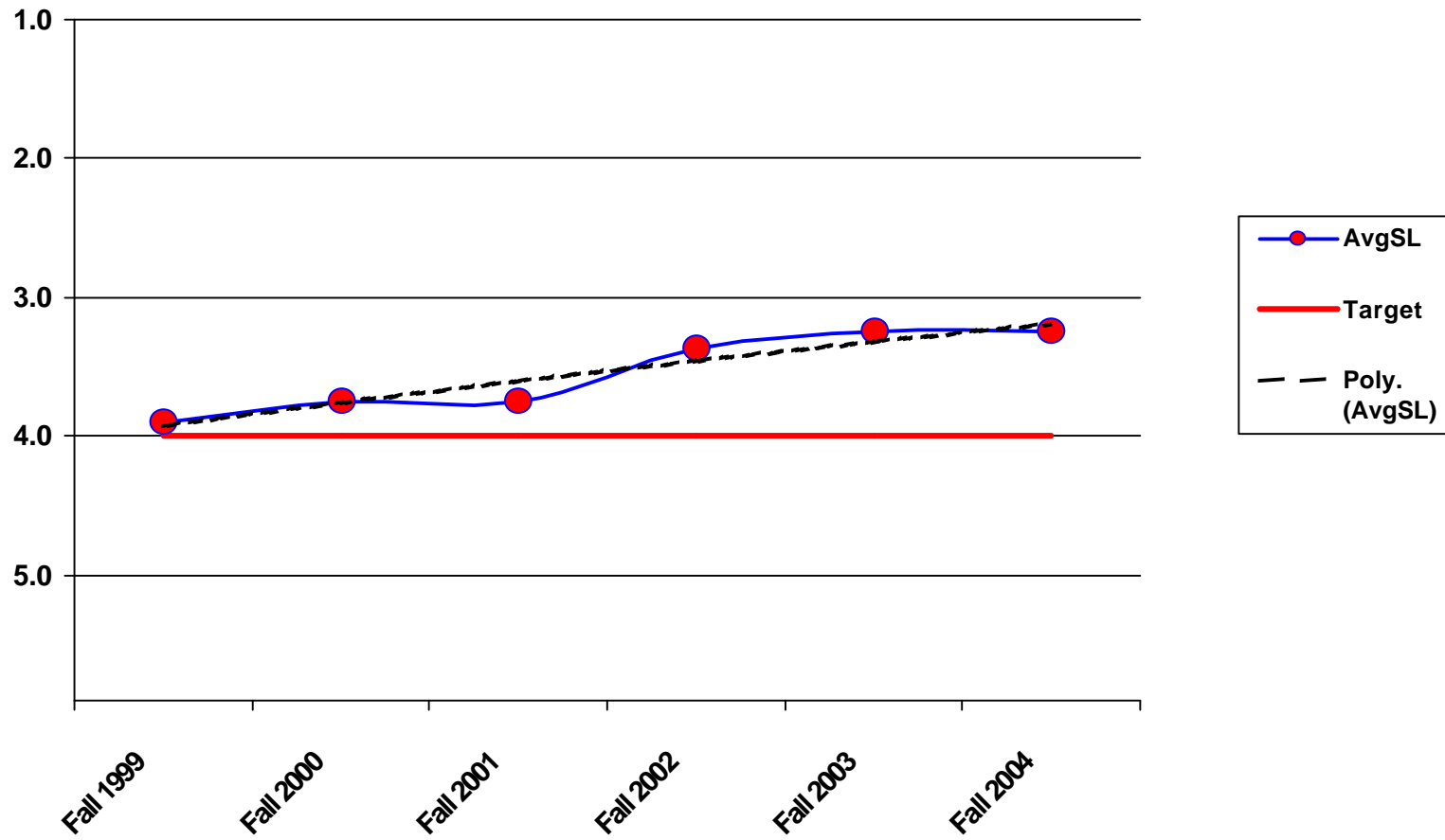
3A3 - Nuisance Vegetation Control  
Southwest Region



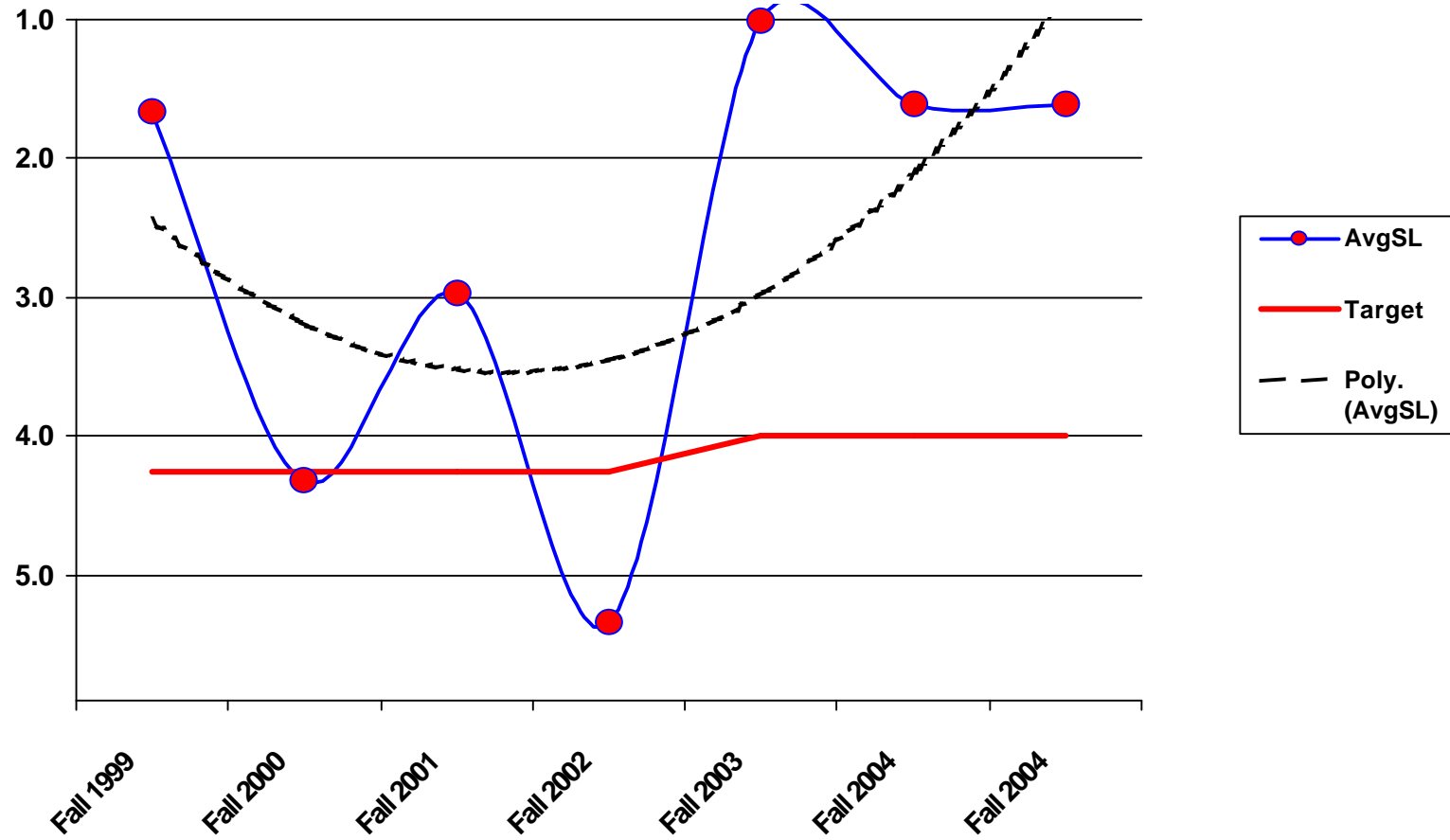
### 3A4 - Control of Vegetation Obstructions Southwest Region



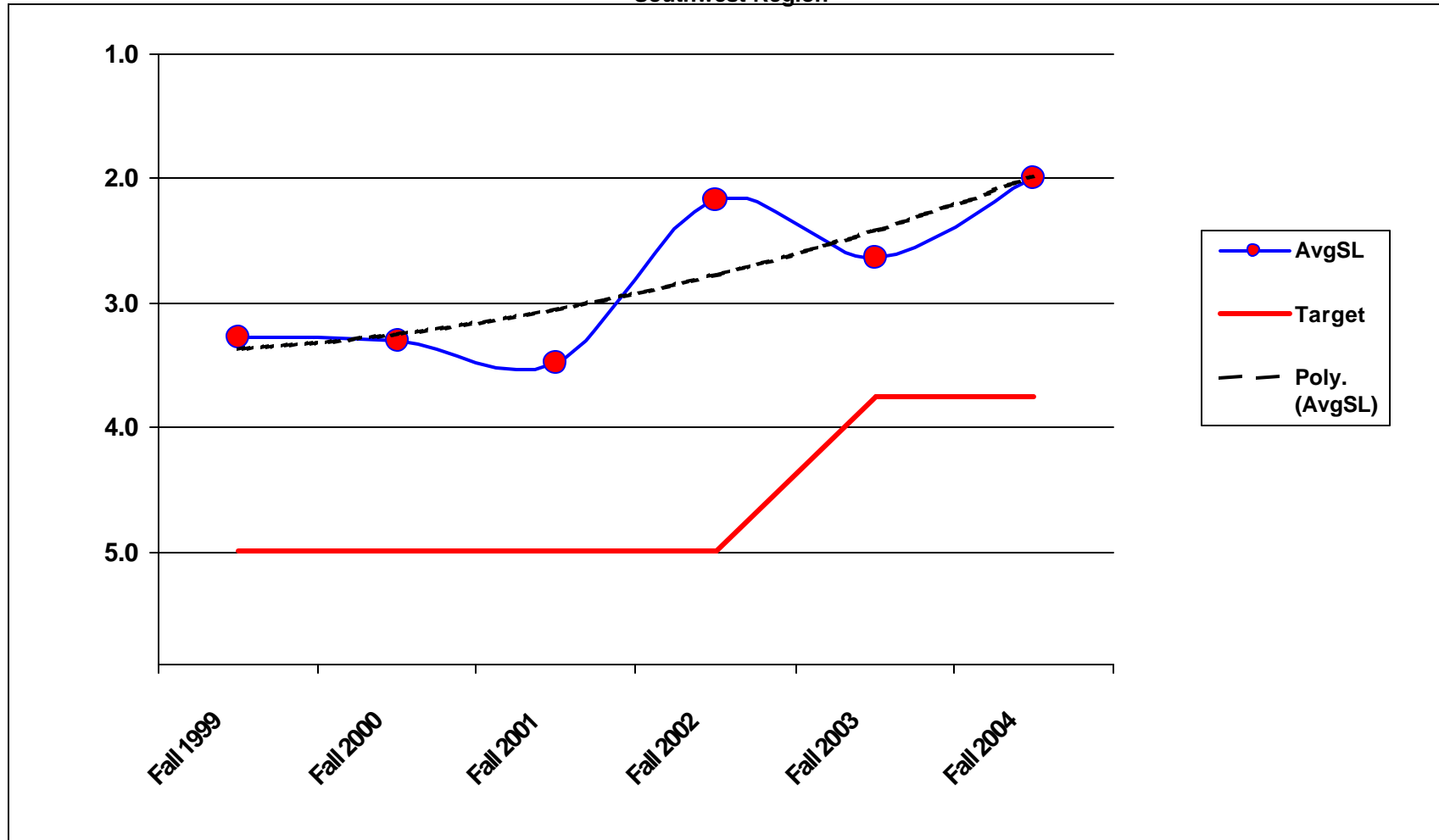
3A5 - Landscape Maintenance  
Southwest Region



4A1 - Bridge Deck Repair  
Southwest Region

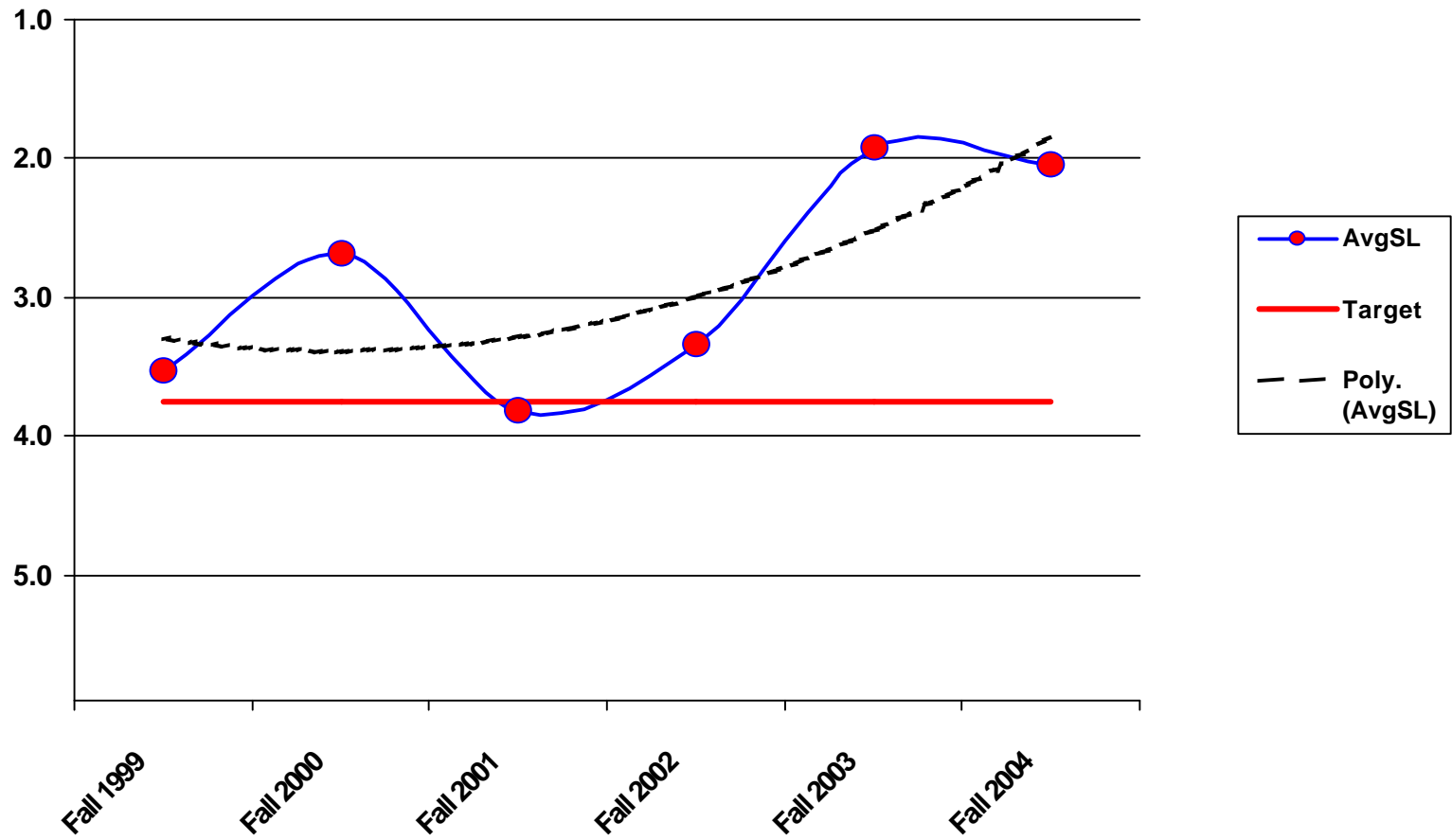


4A2 - Structural Bridge Repair  
Southwest Region

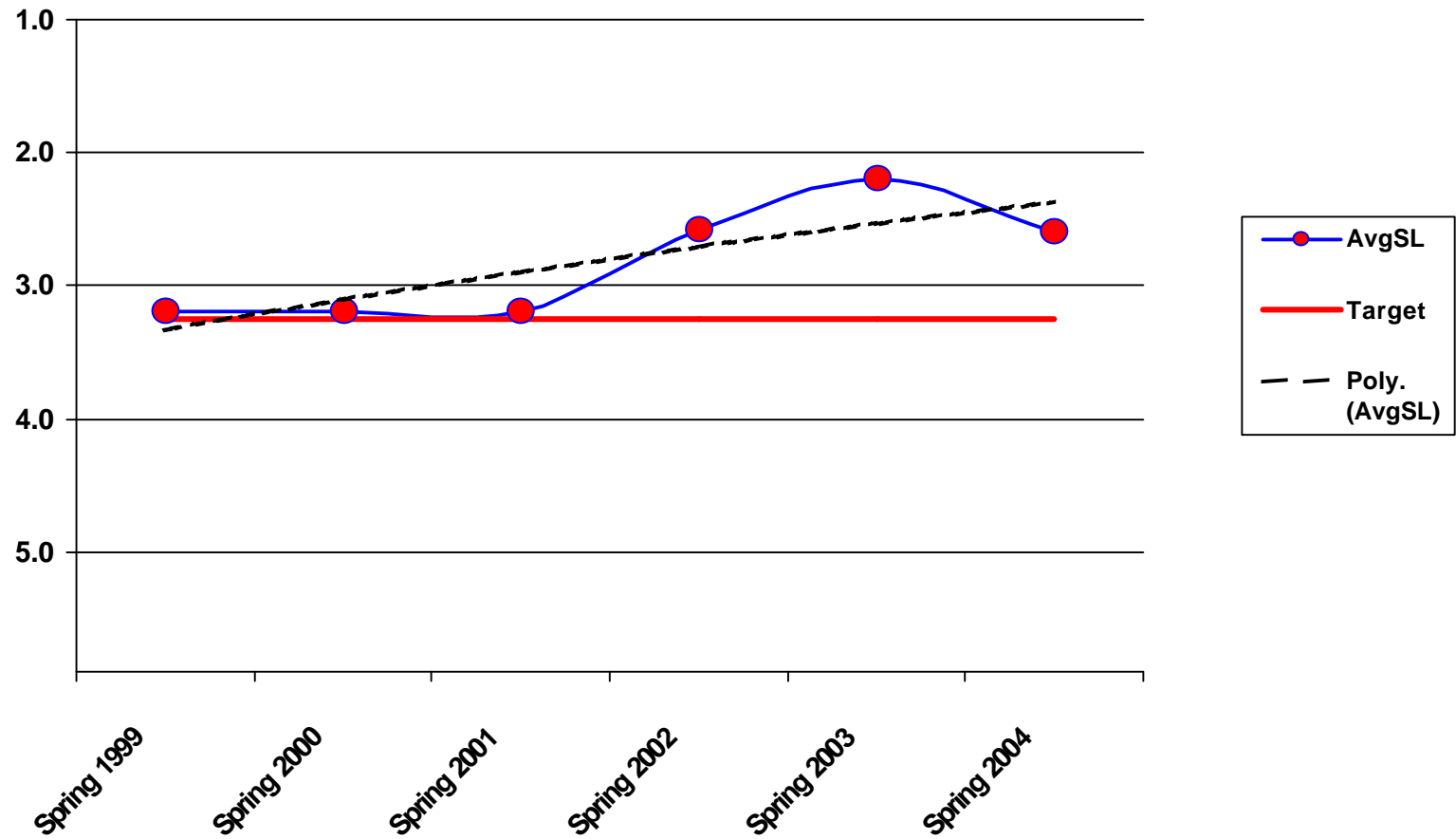




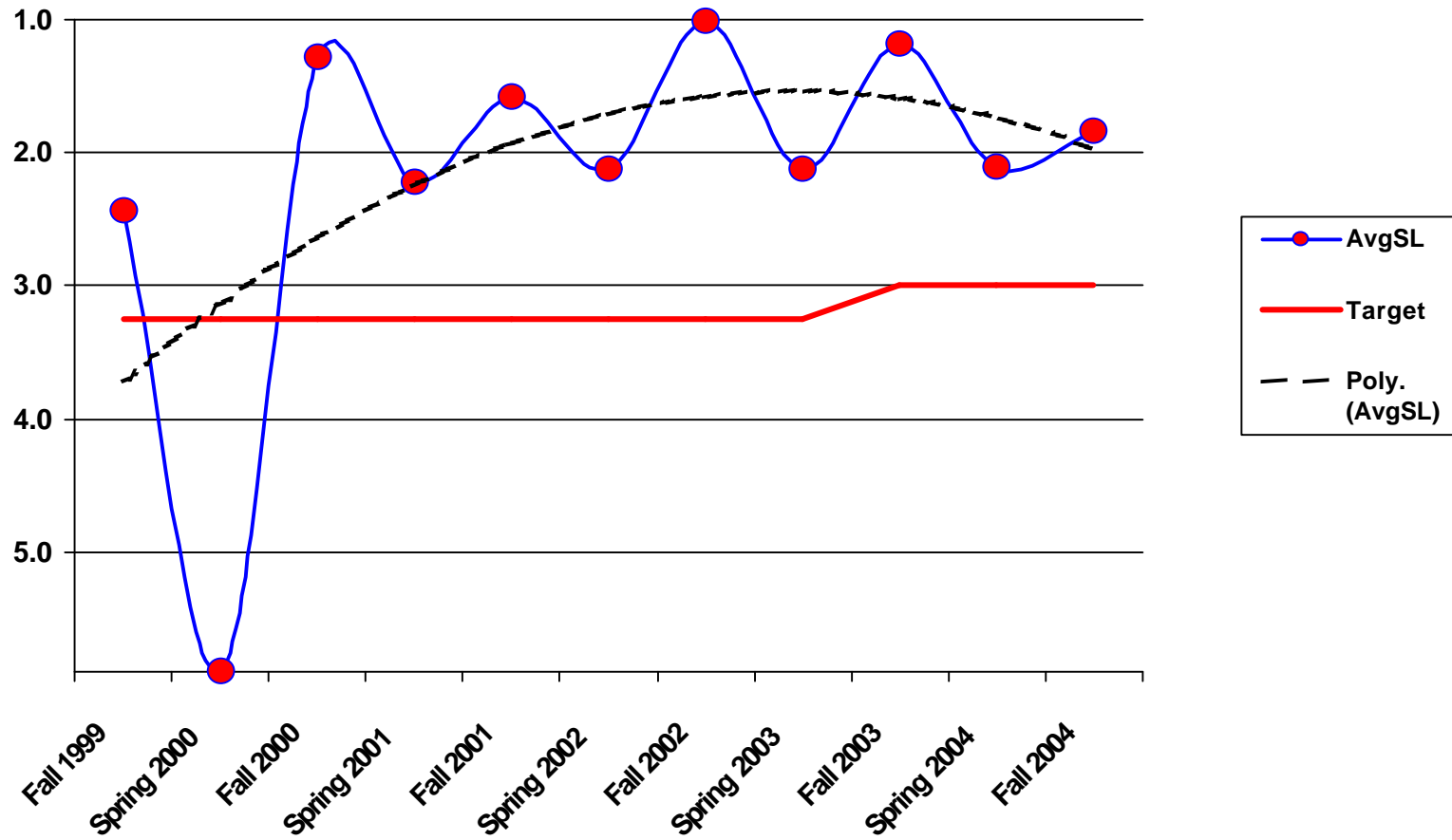
4A3 - Bridge Cleaning  
Southwest Region



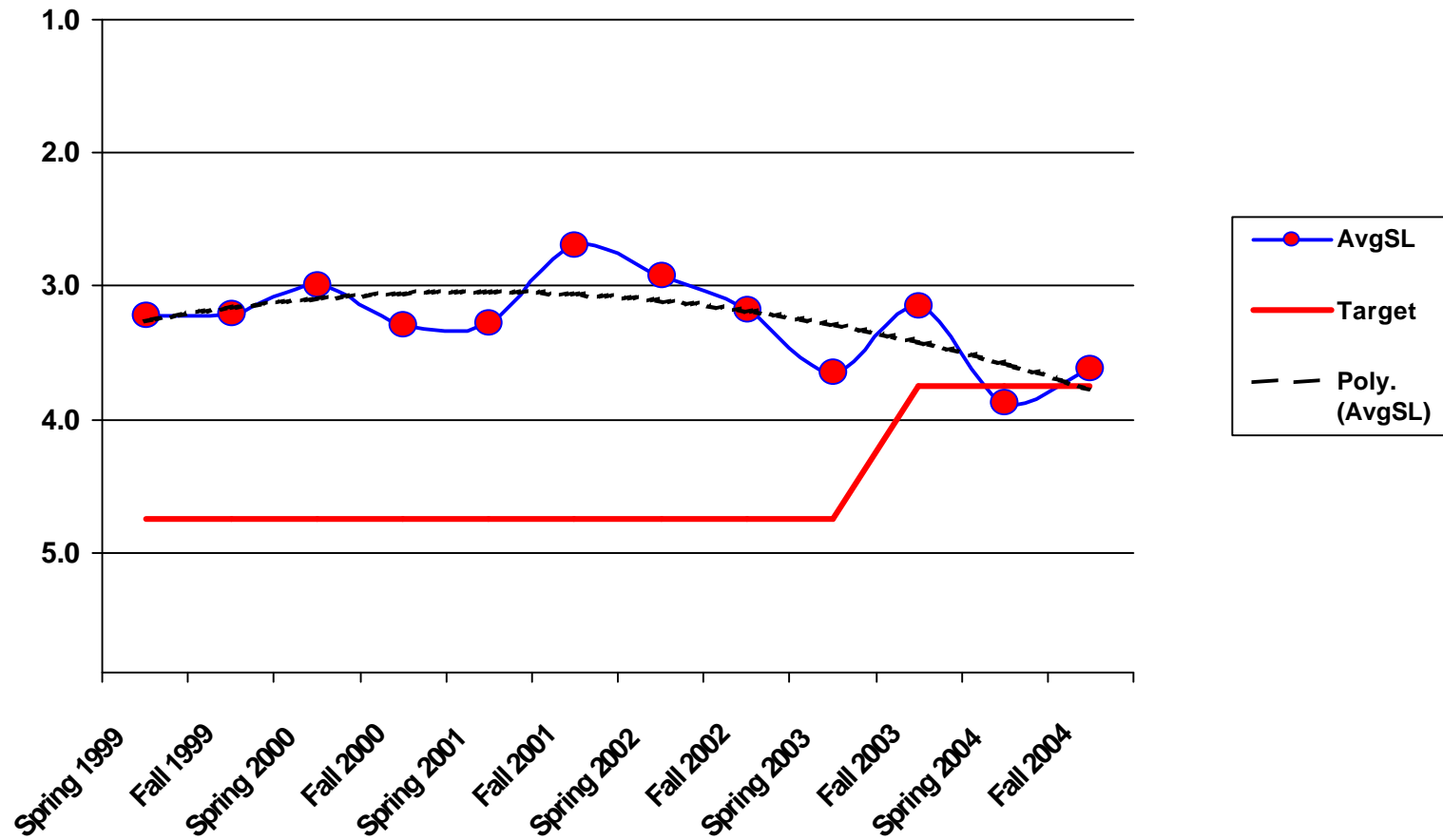
5B1 - Snow and Ice Control Operations  
Southwest Region



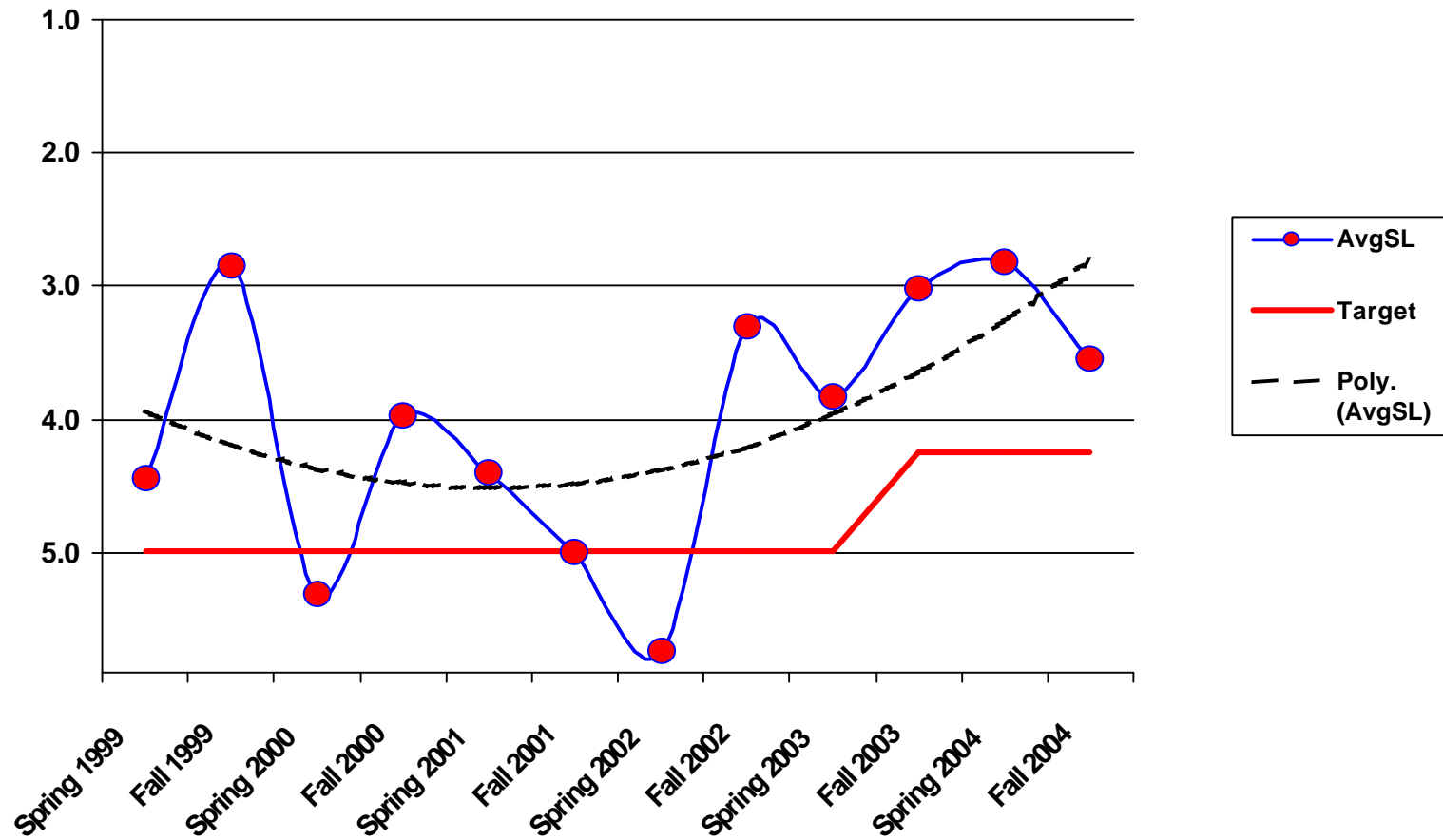
6A1 - Pavement Striping Maintenance  
Southwest Region



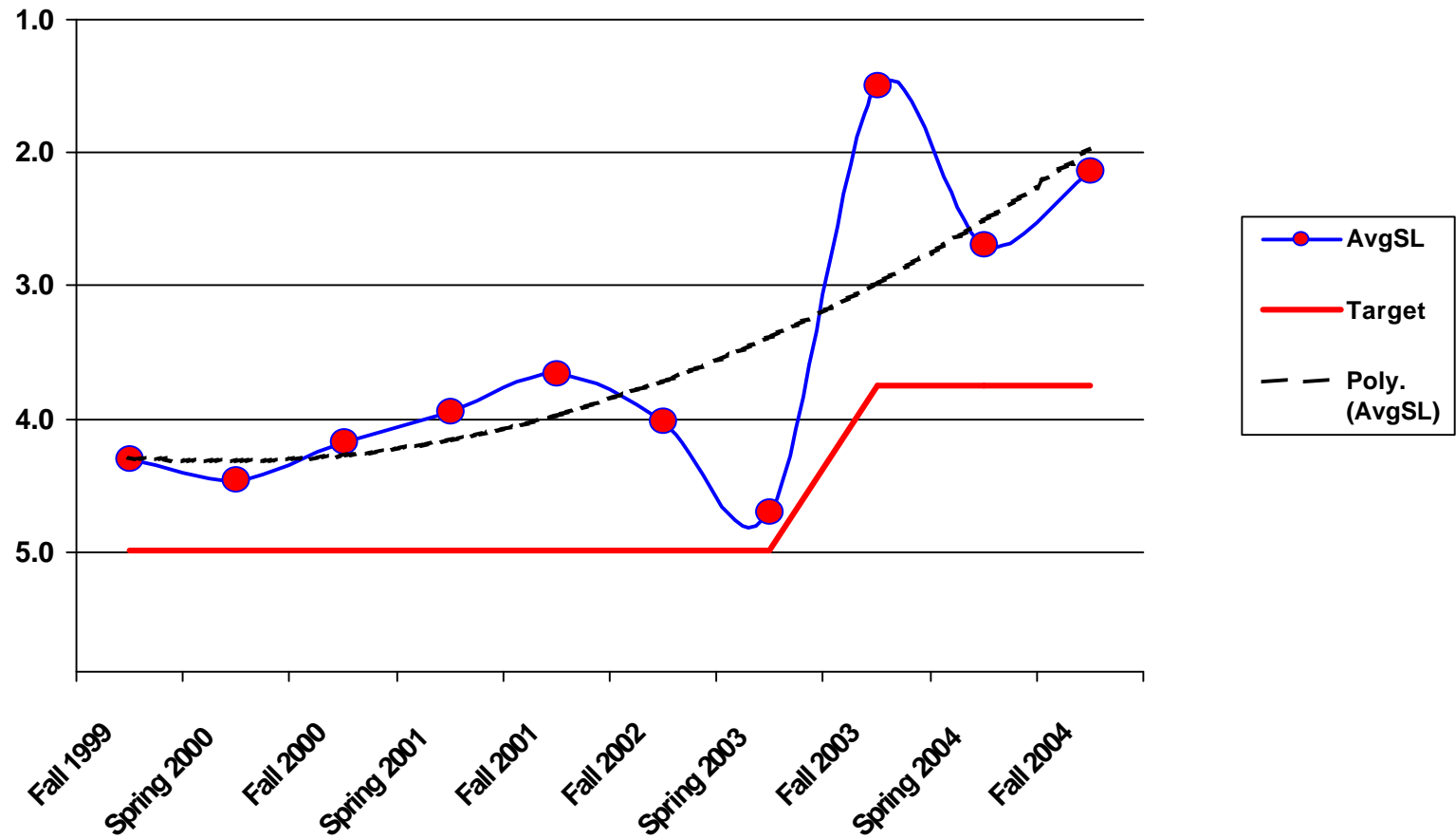
6A2 - Raised/Depressed Pavement Marker Maintenance  
Southwest Region



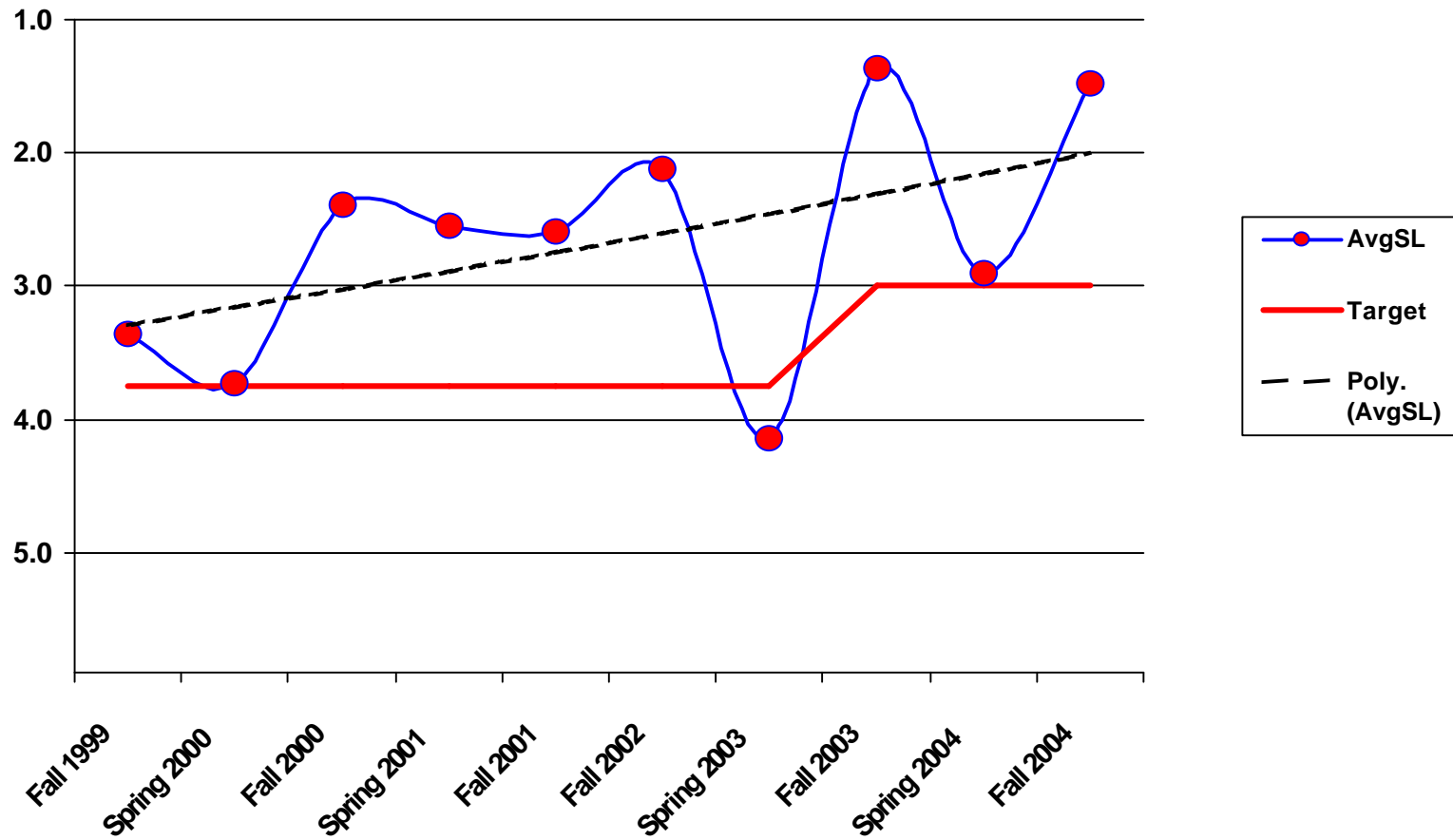
### 6A3 - Pavement Marking Maintenance Southwest Region



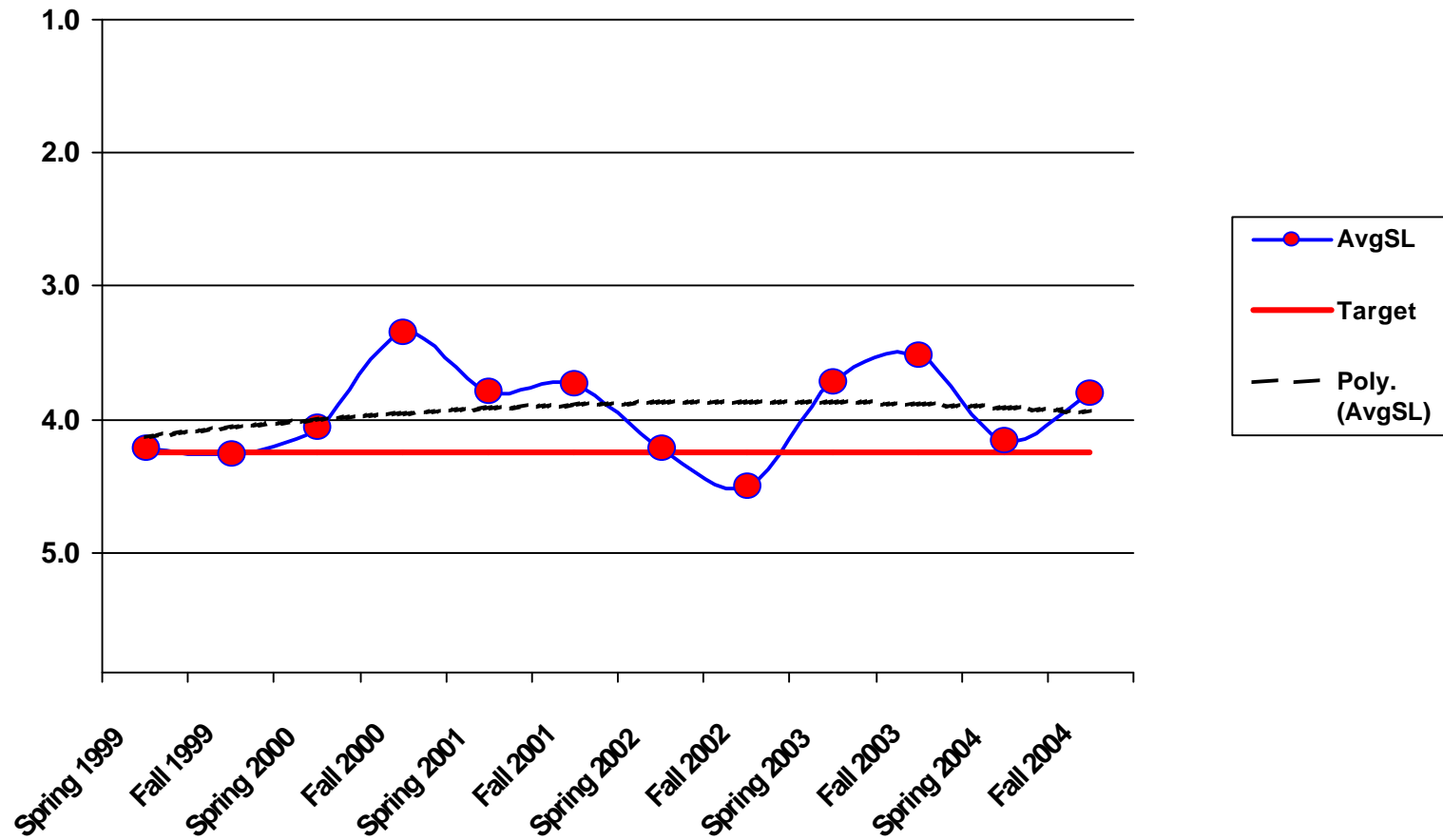
6A4 - Regulatory Sign Maintenance  
Southwest Region



6A5 - Guide Sign Maintenance  
Southwest Region

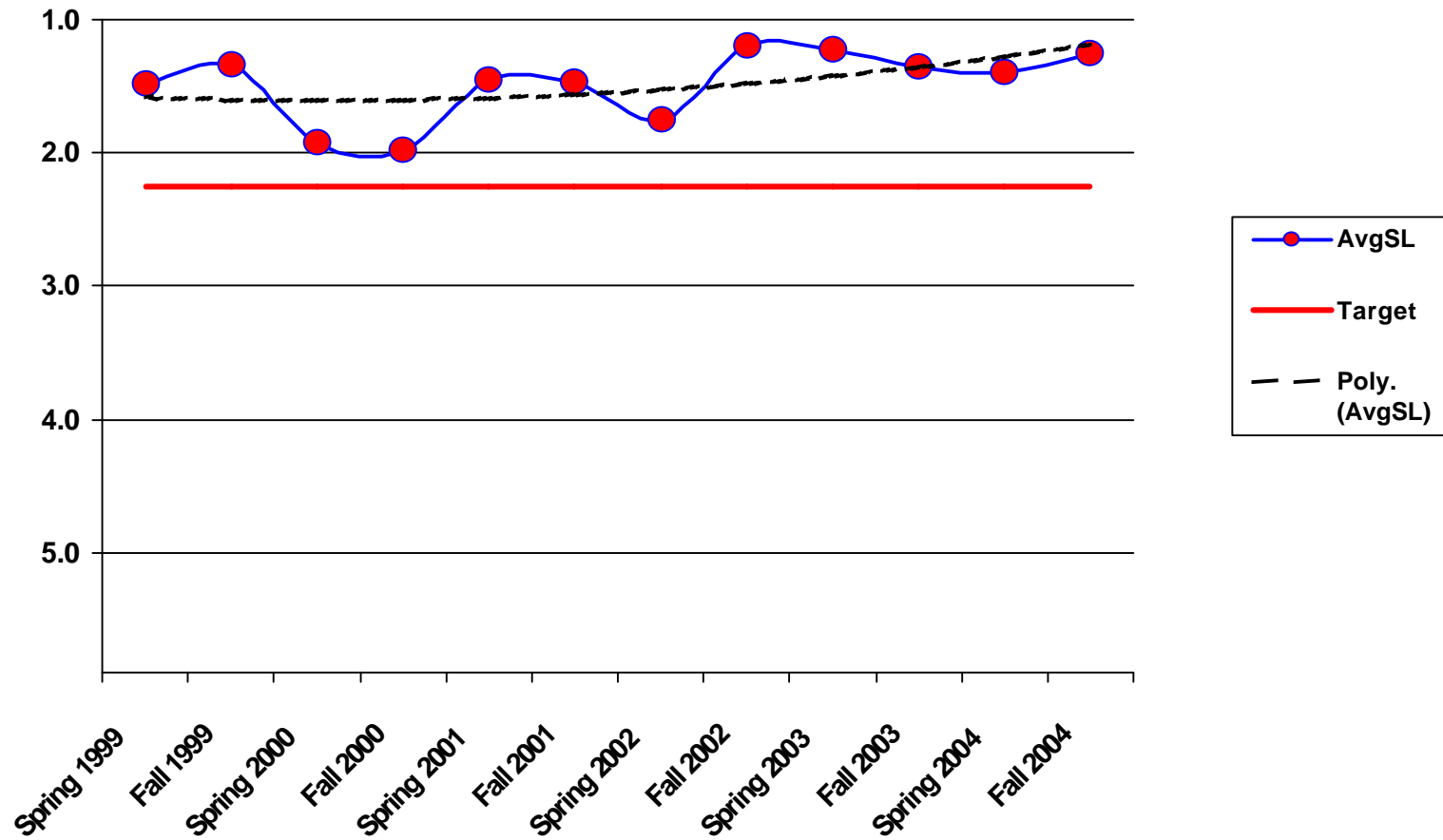


6A6 - Guidepost Maintenance  
Southwest Region

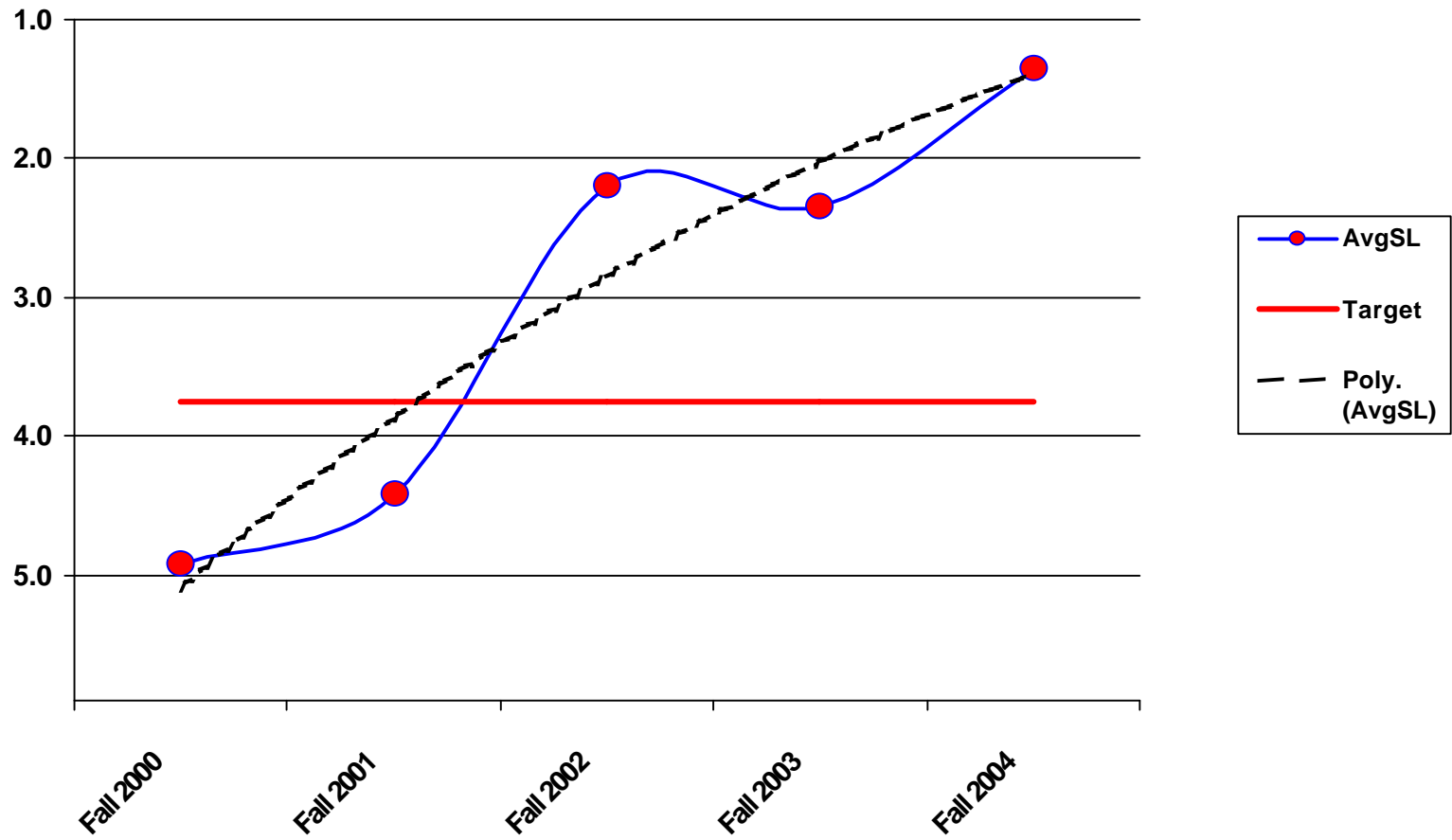




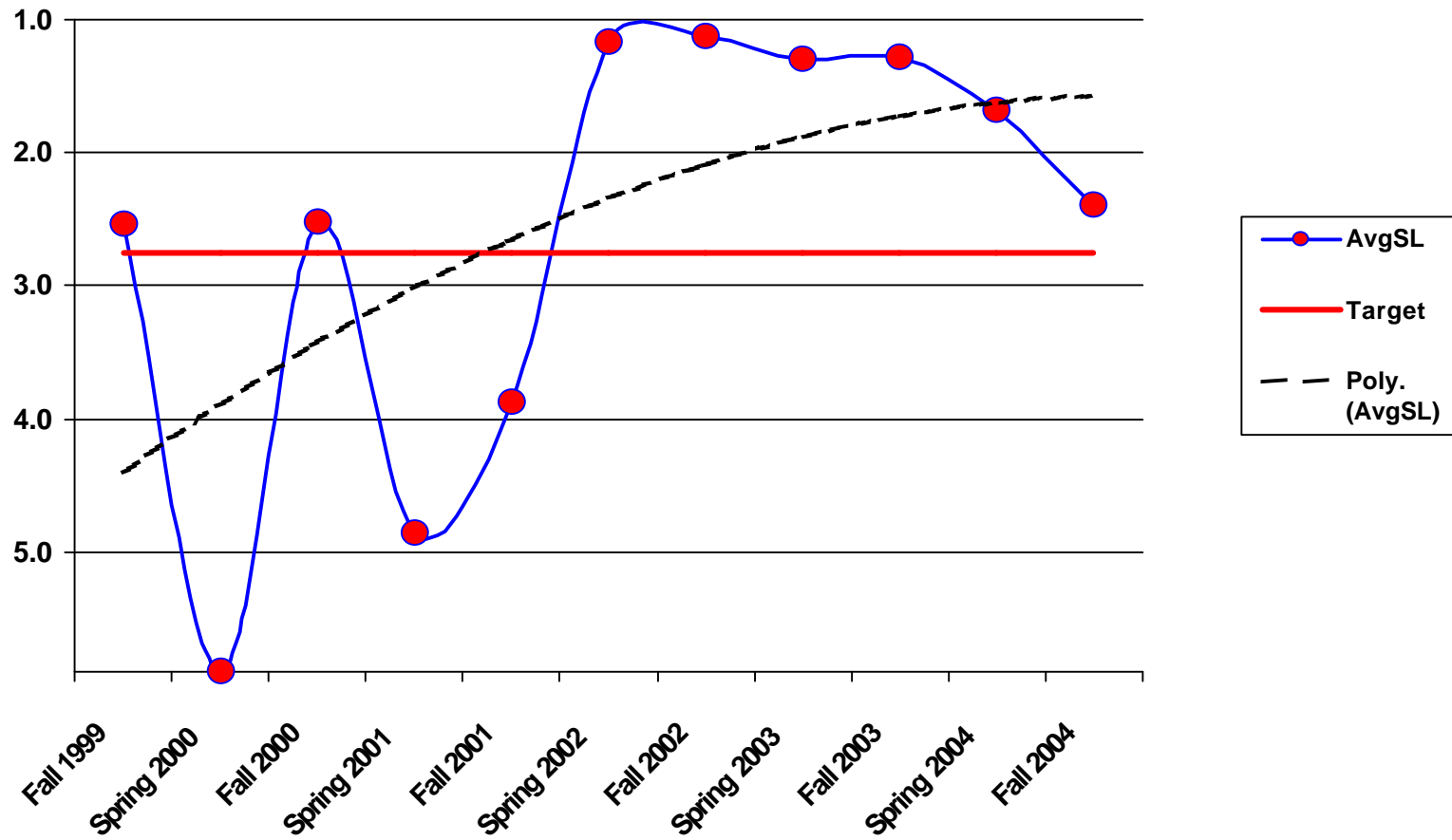
# 6A7 - Guardrail Maintenance Southwest Region



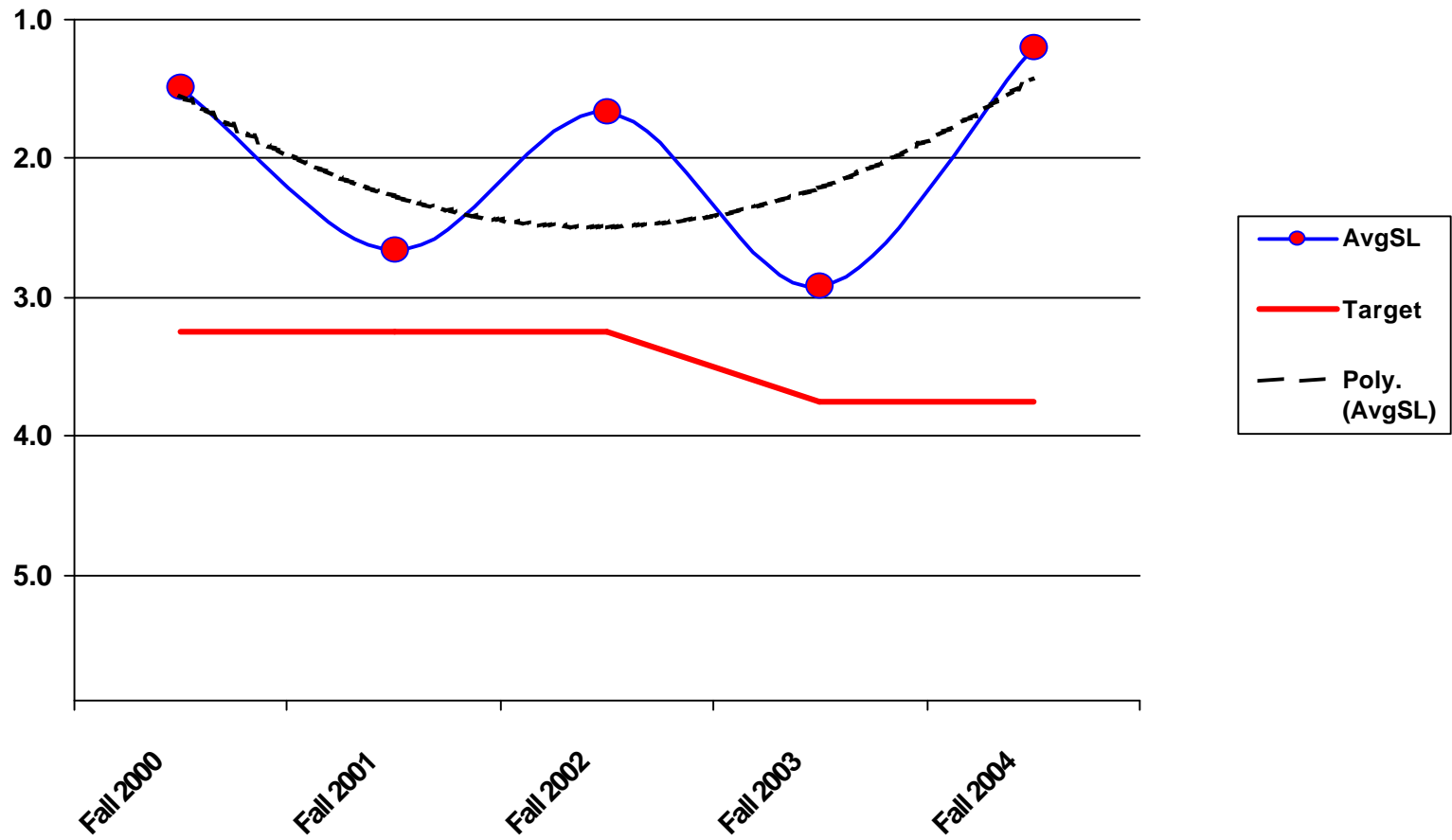
6B1 - Traffic Signal Systems  
Southwest Region



# 6B2 - Highway Lighting Systems Southwest Region



6B3 - Intelligent Traffic Systems  
Southwest Region



# 7B1 - Rest Area Operations Southwest Region

